

**Spokane Emergency Management**  
**Emergency Support Function #14**  
**Long Term Community Recovery**

**LEAD AGENCIES:**

The Spokane County Recovery Management Organization  
See Recovery Functions (RF)  
For specific lead agencies

**SUPPORT AGENCIES:**

City/County Government Agencies  
Spokane Regional Health District  
Department of Social and Health Services  
State/Federal Emergency Management Agencies  
The Salvation Army  
Parks & Recreations  
Roads and Transportation Services  
Fire Services  
Geographical Information Systems  
Law Enforcement  
Utilities  
Aging & Long Term Care of Eastern Washington  
Department of Agriculture  
Department of Ecology  
Hospitals and Health Care

**INTRODUCTION**

**A. Purpose:**

To provide for the effective direction, control, and coordination of recovery operations by standardizing the principles and methods of recovery response in Spokane County.

- B.** To anticipate what will be needed to restore the community to full functioning as rapidly as possible.
- C.** To maximize effective recovery by facilitating and improving the flow of information and coordination within and between operational levels of the system.
- D.** To provide for effective mobilization, deployment, utilization, tracking and demobilization of recovery resources.
- E.** To enhance and coordinate recovery intelligence gathering and information sharing capabilities.

- Recovery assistance and support will vary depending on an assessment of incident impact(s), the magnitude and type of event, and the stage of recovery efforts.
- Recovery assistance and support in the event of a Presidential Declaration can include Public Assistance (PA), support to political subdivisions, state agencies, certain private non-profit agencies and tribal nations as well as Individual Assistance (IA), support to individuals, households and families.
- Recovery activities refer to actions by those impacted by a disaster event that enable them to begin the process of rebuilding their homes; replacing property; resuming employment; restoring their businesses; permanently repairing, rebuilding, or relocating public infrastructure; and mitigating future disaster losses.
- Recovery activities also refer to state and federal government programs of assistance, support, and technical services that facilitate recovery actions for those impacted which will include insurance companies and their clients and may include the State Office of the Insurance Commissioner to assist residents in claim interpretation and possible disputes between the parties.
- Mitigation projects are expected to be identified prior to an emergency or disaster in a FEMA-approved state, tribal or local multi-hazard mitigation plan in order to implement immediate and long-term mitigation measures.
- Mitigation after an emergency or a disaster incident will assist the state, tribal and local jurisdictions in reducing the future impact of hazards, although the goal is to mitigate prior to a disaster occurring.

## POLICIES

- A. Whenever Spokane County qualifies for FEMA individual disaster assistance, individuals, families, and businesses will be referred to the FEMA Department who manage the application process.
- B. When individuals, families, and businesses do not qualify for state or federal assistance, or whenever Spokane County declares a local emergency that is not followed by a state or federal declaration, assistance will be provided in accordance with existing county policy and programs.
- C. Public damage and response costs will be borne by the incurring organization. Reimbursement will be provided through state and federal programs, as allowable.
- D. Post disaster mitigation will be in accordance with the county mitigation plan, as amended. Mitigation grant applications will be the responsibility of the requesting organization and must be approved by the County Commissioners prior to submission.
- E. Elected and Senior officials should develop internal policies that direct department heads and/or senior officials to create plans for the immediate collection and recording of costs from response to recovery. The implementation of these plans will assist in the recovery of allowable costs through the PA grant program when qualified.

## SITUATION

- A. Emergency/Disaster Conditions and Hazards:  
See CEMP Hazard Identification and Vulnerability Analysis (HIVA)
- B. Planning Assumptions:
  1. There will be an immediate and urgent need for medical attention, sanitation facilities, food, water, shelter, clothing, and transportation following a disaster event.

2. To the extent practicable, immediate basic needs will be the responsibility of the individual, benefited by individual pre-disaster preparedness measures.
3. Needs not met by individual responsibility will be referred to established public or private programs consistent with individual qualifications, organizational priorities and available resources..
4. Organizations or agencies, whether public or private, providing utility services prior to a disaster, will have and implement plans to continue that service during recovery and restoration.
5. Recovery activities may be concurrent with response activities, search and rescue missions, lifesaving activities, emergency stabilization measures and/or criminal investigations in the event of a terrorist incident.
6. In the event of a Presidential Declaration of Disaster, affected areas may require recovery assistance and support. Federal, State, County, Tribal, Local and Private agencies may provide support and assistance to restore public and private property.
7. Individual Assistance, support to individuals, households and families, provided under this ESF can build upon, but will not duplicate, the assistance provided through ESF #6 (Mass Care, Housing, & Human Services Annex). Individual Assistance under this ESF will continue short-term recovery efforts through the long-term recovery required for some impacted victims.
8. Individuals and families may be left homeless and have temporary and permanent housing as an unmet need requiring consideration in long-term recovery.
9. Individuals and families may have no insurance or insufficient coverage to properly address damages to, or loss of, personal property.
10. In the event of a Presidential Disaster Declaration, mitigation funds become available through the Hazard Mitigation Grant Program (HMGP). HMGP is available statewide, although funding priority is given to the declared disaster area.

## CONCEPT OF OPERATION

### A. General

1. The county Emergency Operations Center (ECC) will be staffed at a suitable level to support initial recovery and restoration activities.
2. Depending on the nature of the disaster, a Multi Agency Coordinating Group (MAC) may be requested by the ECC manager to assist in the prioritizing activities for scarce resources, and resolve interagency and intergovernmental issues for the county's recovery and restoration activities. Eventually, this mission will be accomplished by the Spokane County Recovery Management Organization (SCRMO).
3. Both the ECC staff and the SCRMO will support county-wide activities. Liaison and coordination will be maintained with federal, state, city, and town officials, the American Red Cross, and other volunteer organizations. The priority of the tasks will be coordinated by the SCRMO.
4. During the response phase, ECC staff or SCRMO staff will document the damage throughout the county, evaluating community needs, and commence planning for recovery and restoration. Resources and services will be arranged, as necessary, for meeting urgent community needs.
5. The resources and services of county organizations will be used to the extent practicable. Additional services or resources, or those not normally part of the county inventory, may be procured from private sources, requested through the state Emergency Management Division (EMD), or provided by community largesse.

6. Individuals, families, and the business community seeking financial or housing assistance will be referred to state, federal, or volunteer program coordinators, as applicable.

B. This Annex ESF #14 provides the coordination mechanisms for the State and local government to:

1. • Assess the social and economic consequences in the impacted area and coordinate State efforts to address long-term recovery issues resulting from an incident of statewide or national significance.
2. • Advise on the long-term recovery implications of response activities and coordinate the transition from response to recovery in field operations;
3. • Work with county, local, and tribal governments; non-governmental organizations (NGO) and private-sector organizations to conduct comprehensive market disruption and loss analysis and develop a market-based comprehensive long-term recovery plan for the affected area.
4. • Identify appropriate State, Federal programs and agencies to support implementation of the long-term recovery plan, ensure coordination, and identify gaps in resources available;
5. • Avoid duplication of assistance, coordinate to the extent possible program application processes and planning requirements to streamline assistance, and identify and coordinate resolution of policy and program issues.
6. • Determine/identify responsibilities for recovery activities, and provide a vehicle to maintain continuity in program delivery among State departments and agencies, and with county, local, and tribal governments and other involved parties, to ensure follow through of recovery and hazard mitigation effort

C. LOCAL:

1. The emergency resolution (declaration) is made by an authorized elected official(s) of a political entity or subdivision:
  - a) Whenever it shall be deemed that an emergency exists which endanger life or property within a city, or the unincorporated areas of the county, or portion thereof, the elected official(s) of that entity may by proclamation declare an emergency to exist.
  - b) A political subdivision, shall submit an emergency resolution and/or a declaration of emergency to the Spokane Department of Emergency Management.

D. Presidential Declaration of Disaster

1. The request for a federal emergency or major disaster declaration must come from the Governor or Acting Governor. Upon completion of the Spokane County Supplemental Justification, if the Governor believes that federal assistance is warranted, the Governor sends the request letter to the President, through the FEMA Regional Director. The President makes the decision whether to declare an emergency or major disaster. The Governor may request that the President declare an “emergency” or a “major disaster”. This request must satisfy the provisions of the Robert T. Stafford Disaster Relief and Emergency Assistance Act, Public Law 93-288 as amended by Public Law 100-707 (“The Stafford Act”).

E. Individual Assistance

1. The State and Federal Individual Assistance Program assists impacted individuals, households and families to recover from an emergency or disaster. The Program's primary mission is to coordinate assistance from a multitude of social services to address the needs of victims to include low interest loans for eligible applicants..
2. The Program will always:
  - a) • Intend: to maximize individual and family knowledge of and access to recovery services
  - b) • Assist service and benefit providers in coordinating delivery, communication, and preventing duplication of benefits.
3. Under this ESF #14, the State's Individual Assistance Program provides coordination and guidance for recovery operations to include:
  - a) • Damage assessments for homes, businesses, personal property, and agriculture.
  - b) • Housing assistance and human services to individuals, households and families.
  - c) • Support volunteer and donations management.
  - d) • Community relations related to victim recovery.
  - e) • Initiation of victim case management.
  - f) • Co-administration of FEMA's Individuals and Households Program (IHP), upon Presidential Declaration of Major Disaster for Individual Assistance, per State of Washington Individuals and Households Program Administrative Plan.
  - g) • Support to Community Organizations Active in Disaster (COAD).
  - h) • Initiation of long-term recovery with COAD.
  - i) • Support to Spokane County Recovery Management Organization.

#### F. Public Assistance

1. Public Assistance was initiated to help a community respond to the emergency and to clean up debris and rebuild infrastructure following a disaster.
  - a) • The Governor may declare an emergency after a political subdivision has passed a resolution stating that an emergency exists in their jurisdiction(s) AND it is above and beyond their capability.
    - This allows for State resources to be utilized to supplement local resources until such time it is determined that local resources are adequate.
    - There isn't State funding through a State Proclamation. There is a possibility for funding assistance however that is accomplished through sponsorship through your respective State legislature and is not normal practice.
  - b) The Governor may request a Presidential Declaration if the local disaster exceeds an established threshold dollar amount. The Public Assistance Program provides an organizational structure for the administration of state and federal funding provided to eligible public entities for the repair and restoration of damaged public facilities within a declared disaster area.
  - c) Under this ESF, the State's Public Assistance Program provides coordination and guidance for recovery operations to include:
    - The coordination of joint damage assessment activities of public infrastructure.
    - Fulfill Gubernatorial and Presidential (if invoked) Declaration requirements.

- Notify potential applicants and conduct an Applicant Briefing to provide information to all potential applicants eligible for public assistance.

## RESPONSIBILITIES

1. Please reference the **Spokane County Disaster Recovery Plan** which details individual Recovery Functions (RF) and includes recovery information and instructions including lead agencies.

## Schedule of Recovery Functions

- RF #1: Managing Recovery Operations
- RF #2: Damage Assessment/Impact Analysis
- RF #3: Public Information; Community Relations
- RF #4: Continuation of Government (Restoration of Government Services)
- RF #5: Redevelopment (Planning and Community Development)
- RF #6: Economic Restoration and Development
- RF #7: Reentry, Security
- RF #8: Volunteers and Donations
- RF #9: Unmet Needs
- RF #10: Debris Management
- RF #11: Public Health
- RF #12: Safety, Risk Management
- RF #13: Repair and Restoration of Public Infrastructure, Services, Buildings (Public Assistance)
- RF #14: Emergency Permits & Inspections
- RF #15: Rebuilding, Construction, Repairs, Restoration
- RF #16: Temporary Housing
- RF #17: Human Services (Short-term)
- RF #18: Individual Assistance
- RF #19: Environmental Concerns
- RF #20: Historic Concerns
- RF #21: Mitigation
- RF #22: Recovery Administration and Finance
- RF #23: Mutual Aid

## RESOURCE REQUIREMENTS

**See Comprehensive Emergency Management Plan**

## REFERENCES

- Spokane ESF 14 Disaster Recovery Plan
- Washington State Emergency Management Disaster Assistance Guide for Local Governments

### *Terms and definitions*

See Comprehensive Emergency Management Plan

**Updated 11/2009**