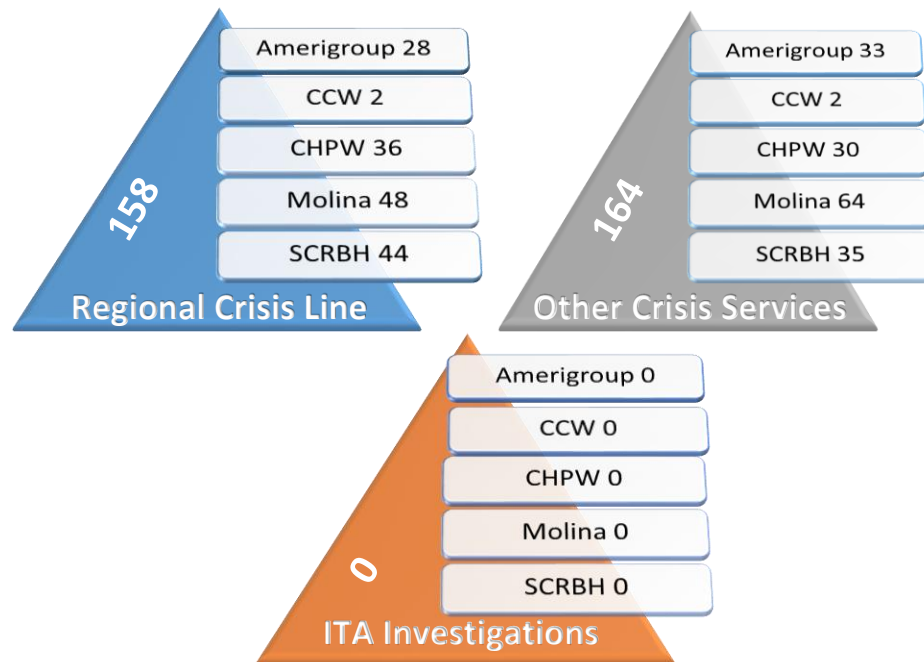




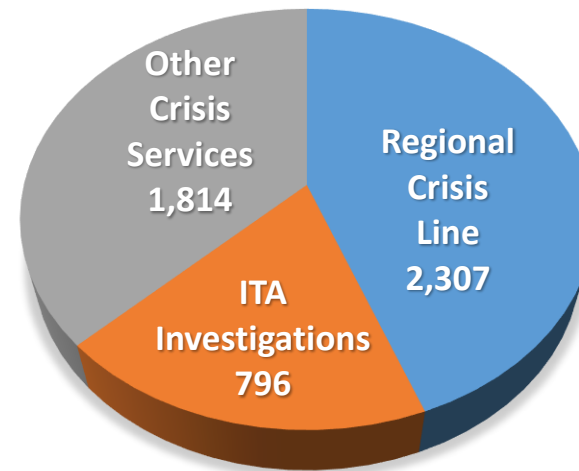
CRISIS DATA DASHBOARD – 2022 First Quarter Reports

As of 5/3/2022

NUMBER OF HIGH UTILIZERS

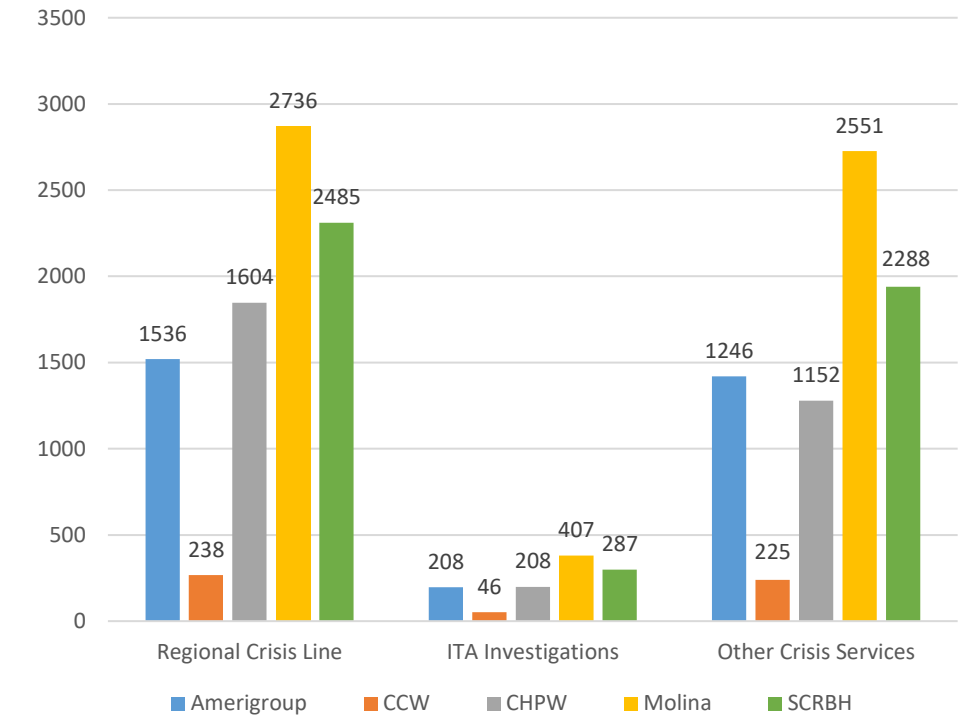


NUMBER OF INDIVIDUALS SERVED



5,935 Total Individuals Served by Unique Episode
4,917 Total Unduplicated Individuals Served

SERVICES PROVIDED BY ELIGIBILITY



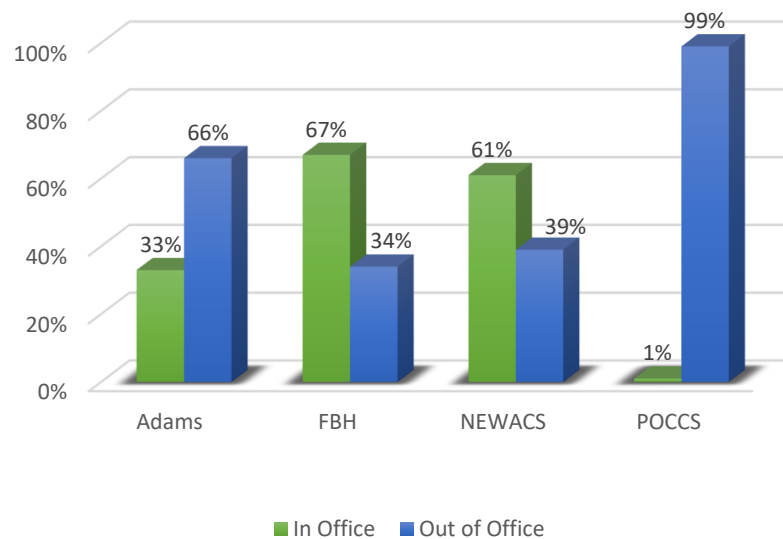
322 High Utilizers

11,520 Regional Crisis Hotline Calls

5,935 Total Individuals Served

17,546 Total Services Provided

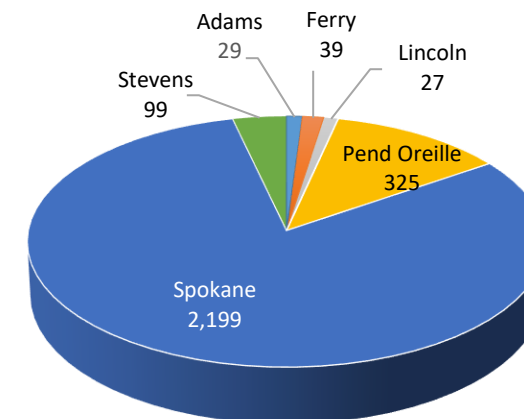
PLACE OF SERVICE



REGIONAL CRISIS HOTLINE

	Percent of Abandoned Calls (5% or less)	Average Answer Time (under 30 seconds)
January	3.9%	17 secs
February	2.4%	13 secs
March	2.1%	13 secs

MOBILE CRISIS RESPONSE ENCOUNTERS



INVESTIGATION OUTCOMES

