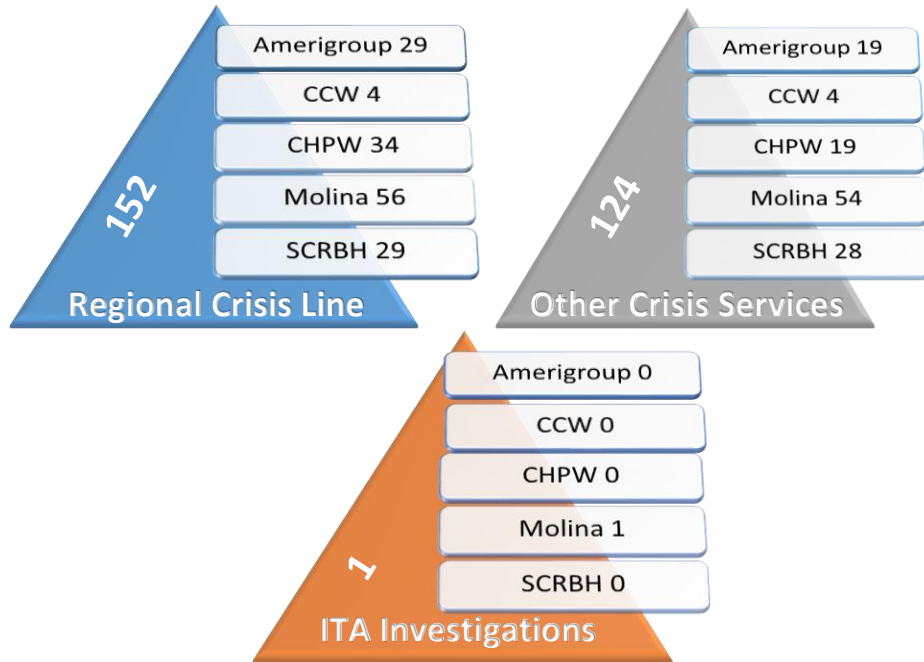




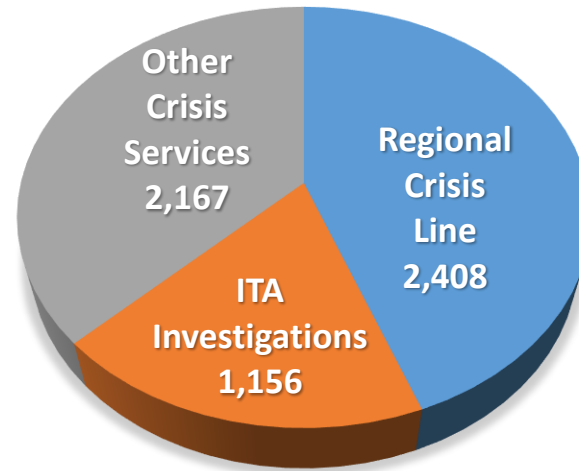
# CRISIS DATA DASHBOARD – 2021 Fourth Quarter Reports

As of 2/22/2022

NUMBER OF HIGH UTILIZERS

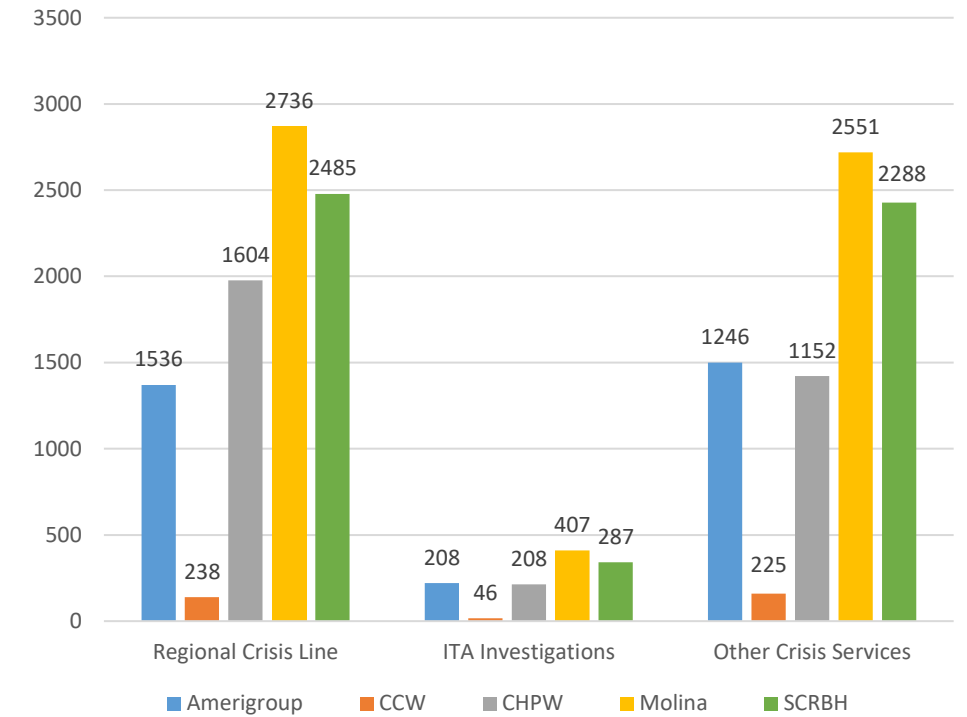


NUMBER OF INDIVIDUALS SERVED



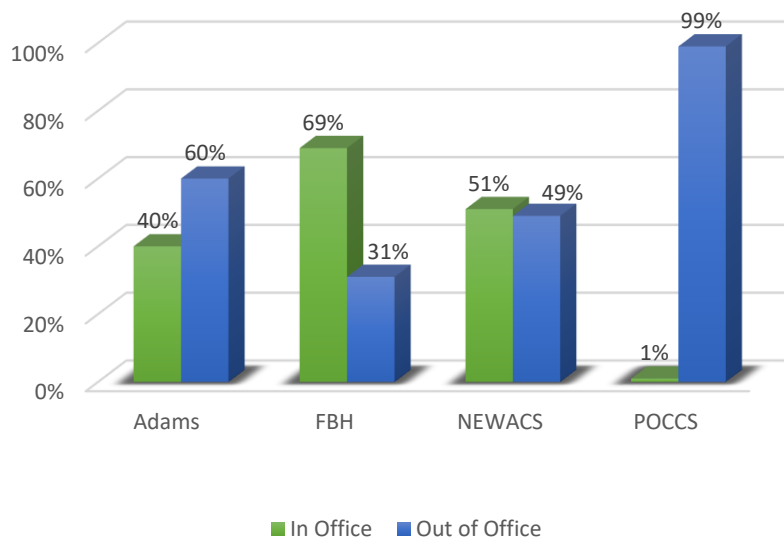
6,337 Total Individuals Served by Unique Episode  
5,731 Total Unduplicated Individuals Served

SERVICES PROVIDED BY ELIGIBILITY



<b>277</b> High Utilizers	<b>11,470</b> Regional Crisis Hotline Calls	<b>5,731</b> Total Individuals Served	<b>17,505</b> Total Services Provided
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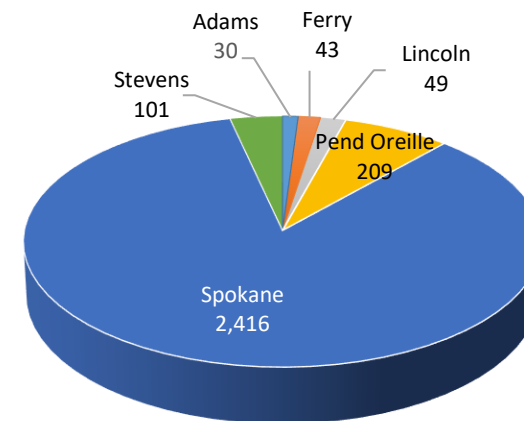
PLACE OF SERVICE



REGIONAL CRISIS HOTLINE

	Percent of Abandoned Calls (5% or less)	Average Answer Time (under 30 seconds)
<b>October</b>	<b>7.8%</b>	<b>26 secs</b>
<b>November</b>	<b>5.9%</b>	<b>23 secs</b>
<b>December</b>	<b>2.5%</b>	<b>15 secs</b>

MOBILE CRISIS RESPONSE ENCOUNTERS



INVESTIGATION OUTCOMES

