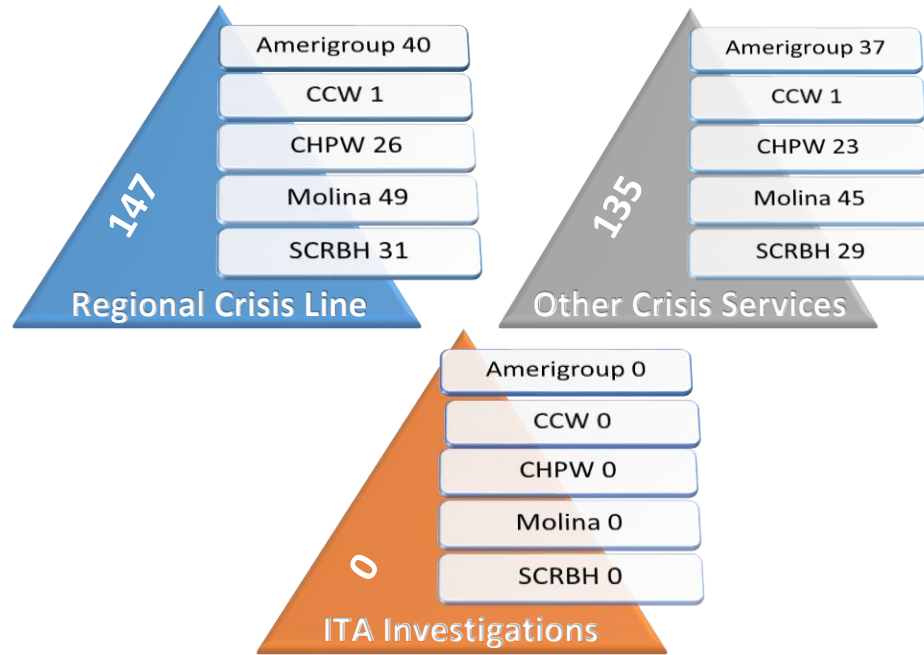




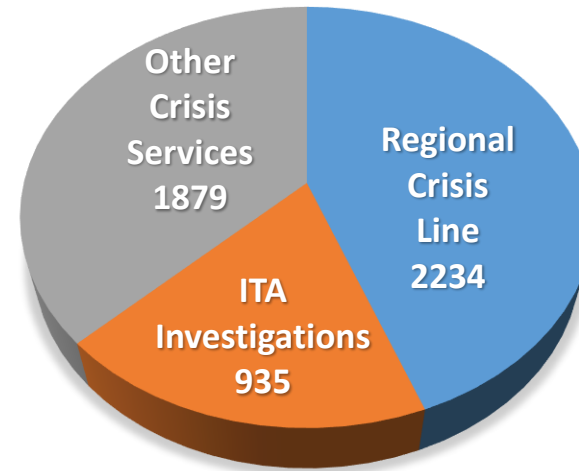
CRISIS DATA DASHBOARD – 2021 First Quarter Reports

As of 5/18/2021

NUMBER OF HIGH UTILIZERS

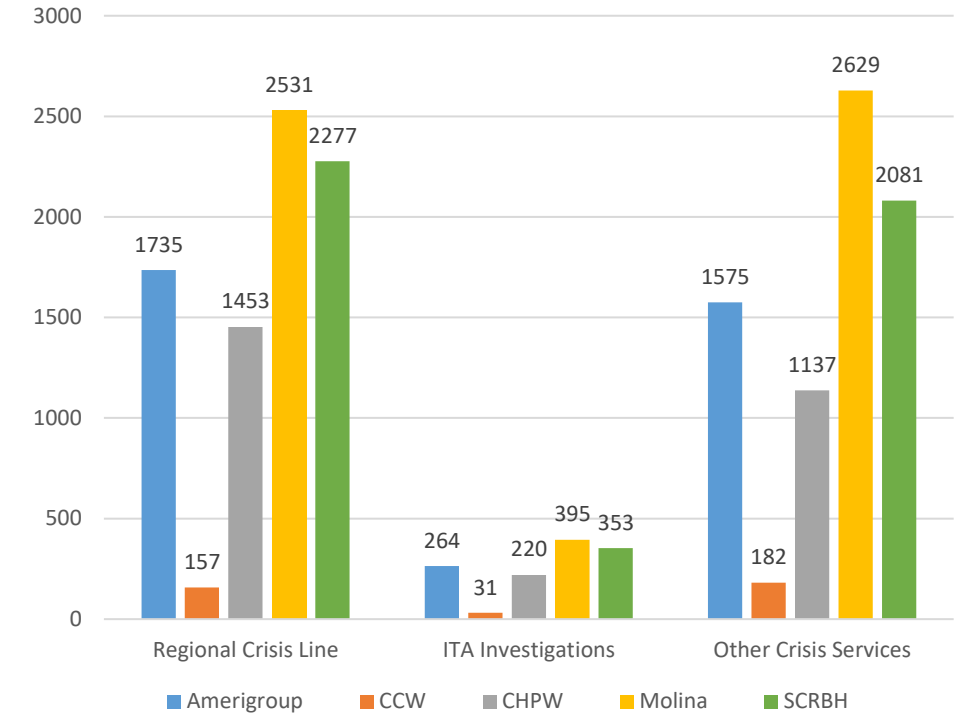


NUMBER OF INDIVIDUALS SERVED



5,320 Total Individuals Served by Unique Episode
4,678 Total Unduplicated Individuals Served

SERVICES PROVIDED BY ELIGIBILITY

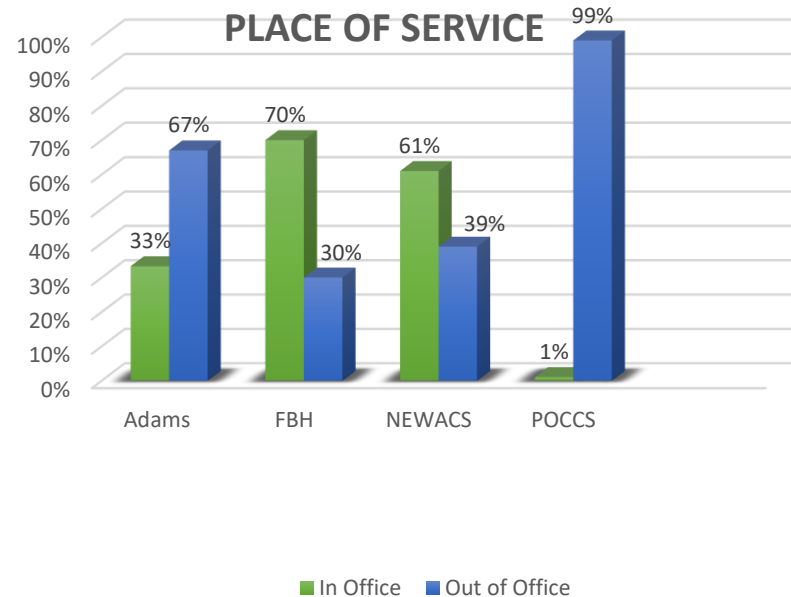


282 High Utilizers

10,924 Regional Crisis Hotline Calls

5,320 Total Individuals Served

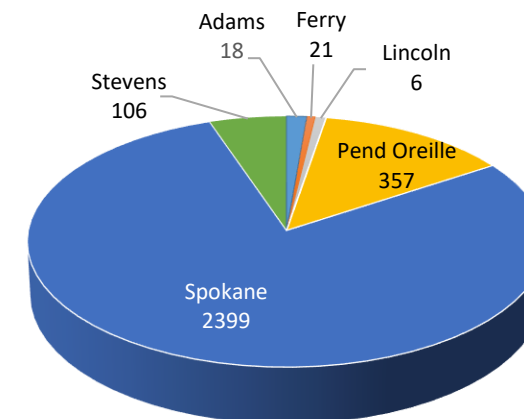
17,021 Total Services Provided



REGIONAL CRISIS HOTLINE

	Percent of Abandoned Calls (5% or less)	Average Answer Time (under 30 seconds)
January	0.4%	8 secs
February	0.4%	9 secs
March	0.3%	9 secs

MOBILE CRISIS RESPONSE ENCOUNTERS



INVESTIGATION OUTCOMES

