

## **Remote Video Visitation**

Visitors need to set up an account with Securus Technologies to visit or deposit funds on the inmate accounts. Accounts can be set up easily by accessing Securus Technologies on the internet. A photo ID, an email address and phone number is required. Video visitation can be done on a computer, phone, or tablet application. Applications will be screened and approved or rejected within approximately 24-hours excluding weekends and holidays. Free visitation booths/kiosks are also available in the lobby of the Spokane County Jail and at the Geiger Corrections Visiting Center.

Participation in video-visitation is a privilege, not a right. Both visitor and inmate are expected to conduct themselves in an appropriate fashion at all times during a video visit.

Spokane County Detention Services reserves the right to deny, cancel or terminate a video visit prior to or during, or after a video session based upon visitor or resident inmate misconduct.

Spokane County Detention Services also reserves the right to restrict visitor from participating in all future use of the system.

- Each session will be limited to 30 minutes per visit.
- The remote video visitation cost of \$5.00 will be deducted from your Securus prepaid account as soon as your visit is scheduled.
- At registration, the picture and state ID/Driver's License submitted through the Securus Video Visitation system for account verification must be of the account holder only. Information on the application must match the information on the drivers license.
- Visitors are subject to warrant and background checks, individuals with active warrants will be denied access.
- Visits that knowingly violate court orders shall not be permitted
- If any court imposes a no contact order or temporary restraining order between an inmate and potential visitor will result in visitation being revoked.
- Visitors under the age of 18 must be listed as an additional visitor and accompanied and supervised by an authorized adult visitor.
- All family members/friends video visits are recorded and subject to electronic monitoring by Spokane County Detention Services or Law Enforcement personnel. Your use of this video visitation system constitutes consent to this recording and monitoring.
- Visits may be moved or cancelled by staff at any time prior to the visit start time due to COVID quarantine, emergency module lock down, inmate out time schedules or other mitigating circumstance. A credit will be applied for all administratively cancelled visits.
- All Attorneys that are properly registered will not have their visits recorded or monitored
- When visiting from home the visit(s) must be scheduled at least 24 hours prior to the appointment or up to 10 days in advance.
- If you are unable to attend your scheduled visitation, please log into your account and cancel your appointment at least 2 hours prior to the scheduled visitation time.

- If your visit is cancelled by the facility, or if you cancel at least two hours prior, the \$5.00 will be credited back to your Securus prepaid account.
- If you do not check in for a scheduled visit, a refund will not be issued.
- If you lose internet connection during your visitation, a refund will not be issued.
- The visitation schedule may be cancelled or altered on county appointed holidays or for safety/security reasons.
- Emergency situations may result in the cancelation of any affected visit.
- Staff can deny, change, or cancel a visit at any time.
- Each visitation session will show a timer to display elapsed time.
- After your visit has ended, your connection will be terminated.