

Spokane County Detention Services Terms and Conditions for Securus Video Visitation

Remote Video Visitation

Spokane County Detention Services recognizes the significance of visitation and the opportunity to maintain contact with family and friends while upholding facility safety and security. Visitation with inmates incarcerated within Spokane County Detention facilities is non-contact using Securus Video Connect, a web-based visual communication system that allows friends, family members, attorneys, and public officials to schedule and participate in video sessions with an incarcerated individual.

Visitors need to set up an account with Securus Technologies to visit or deposit funds on the inmate accounts. Accounts can be set up easily by accessing Securus Technologies on the internet. A photo ID, an email address and phone number is required. Video visitation can be done on a computer, phone, or tablet application. Applications will be screened and approved or rejected within approximately 24-hours excluding weekends and holidays. Free visitation booths/kiosks are also available in the lobby of the Spokane County Jail and at the Geiger Corrections Visiting Center.

Participation in video-visitation is a privilege, not a right. Both visitor and inmate are expected to conduct themselves in an appropriate fashion at all times during a video visit.

Spokane County Detention Services reserves the right to deny, cancel or terminate a video visit prior to or during, or after a video session based upon visitor or resident inmate misconduct.

Spokane County Detention Services also reserves the right to restrict visitor from participating in all future use of the system.

- Each session will be limited to 30 minutes per visit.
- The remote video visitation cost of \$5.00 will be deducted from your Securus prepaid account as soon as your visit is scheduled.
- At registration, the picture and state ID/Driver's License submitted through the Securus Video Visitation system for account verification must be of the account holder only. Information on the application must match the information on the drivers license.
- Visitors are subject to warrant and background checks, individuals with active warrants will be denied access.
- Visits that knowingly violate court orders shall not be permitted
- If any court imposes a no contact order or temporary restraining order between an inmate and potential visitor will result in visitation being revoked.
- Visitors under the age of 18 must be listed as an additional visitor and accompanied and supervised by an authorized adult visitor.
- All family members/friends video visits are recorded and subject to electronic monitoring by Spokane County Detention Services or Law Enforcement personnel. Your use of this video visitation system constitutes consent to this recording and monitoring.

- Visits may be moved or cancelled by staff at any time prior to the visit start time due to COVID quarantine, emergency module lock down, inmate out time schedules or other mitigating circumstance. A credit will be applied for all administratively cancelled visits.
- All Attorneys that are properly registered will not have their visits recorded or monitored
- When visiting from home the visit(s) must be scheduled at least 24 hours prior to the appointment or up to 10 days in advance.
- If you are unable to attend your scheduled visitation, please log into your account and cancel your appointment at least 2 hours prior to the scheduled visitation time.
- If your visit is cancelled by the facility, or if you cancel at least two hours prior, the \$5.00 will be credited back to your Securus prepaid account.
- If you do not check in for a scheduled visit, a refund will not be issued.
- If you lose internet connection during your visitation, a refund will not be issued.
- The visitation schedule may be cancelled or altered on county appointed holidays or for safety/security reasons.
- Emergency situations may result in the cancelation of any affected visit.
- Staff can deny, change, or cancel a visit at any time.
- Each visitation session will show a timer to display elapsed time.
- After your visit has ended, your connection will be terminated.

Conduct and Monitoring

Any violation of the below may result in immediate termination of the video visit without refund AND a potential loss of video visit privileges for the inmate and the visitor (see Suspension/Termination of Visitation Privileges Section below).

- No food/beverages in the video visitation kiosk/room.
- Any inmate or visitor whose behavior is disruptive during a visit may have his/her visiting privileges suspended and/or terminated. Loud talking, excessive emotionalism, or inciteful behavior are examples of unauthorized behaviors.
- No acts or behavior that are criminal under state, local, or federal statute.
- Profanities, nudity, behavior or actions that are sexual in nature, and illicit gestures are prohibited (visitors & inmate must be fully clothed at all times). Violation of these rules may lead to the termination of the session without refund.
- **PROPER ATTIRE:** All visitors (male, female and children) must be dressed appropriately. Clothing promoting drug use, gangs, hate, profanity, sex acts or violence is prohibited. **Any nudity is grounds for immediate termination of a video visit without refund.**
 - Male Visitors: Are required to wear undergarments under their clothing, shirts, pants and shorts all the times during the visit. Shorts may be no shorter than mid-thigh and may not be provocative exposing upper thighs, genitalia, buttocks or extremely tight. Shirts may not expose the breast or midriff.
 - Female Visitors: Are required to wear undergarments under their clothing. Wearing of see through or transparent, low cut and/or revealing clothing, halter tops shall not be permitted. Tank top blouses or dresses with thin spaghetti straps and blouses with cutouts shall not be permitted. Shorts may be no shorter than

mid-thigh and may not be provocative exposing upper thighs, genitalia, buttocks or extremely tight. Dresses and skirts with slits higher than two inches above the knee shall not be permitted. All buttons shall be kept buttoned at all times. Wrap around skirts shall not be permitted. Provocative clothing which exposes the breast, midriff are extremely tight, off the shoulders or any style which exposes any part of the breast shall not be permitted.

- Activities or display of graphics/paraphernalia associated with any Security Threat Group
- Visitors under the influence of drugs or alcohol shall not be permitted to visit.
- Use or display, including images, of any weapon, drugs/alcohol, cigarettes/vapor use or related paraphernalia is not allowed.
- Inmates cannot invite or allow other inmates to take part in the video visit.
- Other individuals who have not been approved cannot take part in the video visitation session.
- Using an account that does not belong to the visitor unless the account holder is also participating in the video visit and both participants are approved to visit is not allowed.
- Pictures, letters, and other documents cannot be displayed by either party during the session.
- Any additional electronic devices, such as, but not limited to cellphones, tablets, cameras or recording devices must be off and may not be utilized for any reason during the video visit. Recording/filming of the visit or visit participants by the visitor or third party is not authorized.
- Visiting while driving is strictly prohibited

Suspensions/Termination of Visitation Privileges

Inmates shall not be restricted in regards to who they visit unless Detention Services determines that a visitor shall be excluded or denied. Video Visitation can be denied through justified restrictions and refunds will not be issued if:

- The visitor represents a clear danger to the security, safety and best interest of Detention Services.
- The visitor used an additional camera, recording device during the visit.
- The visitor has a recent history of disruptive behavior while visiting.
- The visitor is not complying with established visiting policies or rules, and those listed under the Conduct and Monitoring section of these terms and conditions.
- There is reasonable cause to believe the visitor is under the influence of alcohol and/or drugs.
- The inmate refuses the visit.
- Visiting limits have been placed on the inmate for reasons involving discipline or security of the facility.
- Any court imposes a no contact order or temporary restraining order that is currently in effect between and inmate and a potential visitor.

Visitors will receive notification of suspensions/terminations that contain the duration of the suspension/termination, why the visit are being suspended/terminated, and the appeal process.

- Notification will be sent to the email address that was registered for the visitor.

- Notification will be sent to the individual kiosk.

A visitor who has been suspended/terminated and is found to be participating in video visits during a period of suspension may be terminated or have the suspension extended.

Visitors may submit an appeal if their video visit privileges are suspended/terminated through the appeals process outlined on the Spokane County Detention Services website under “Visitation Suspension Appeal”.

Inmates found to be violating visiting rules may be infracted and a report will be submitted to the duty sergeant for review.