



**SPOKANE COUNTY  
COMMUNITY SERVICES, HOUSING, AND  
COMMUNITY DEVELOPMENT DEPARTMENT  
Kathleen Torella, Director**

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**Spokane County Regional Behavioral Health  
(Administrative Services Organization) Division, SCR BH (ASO)  
Behavioral Health Advisory Board (BHAB) Meeting**

Meeting Date: <b>July 27, 2020</b>	Location: <b>Zoom meeting/conference call</b>	Start Time: <b>3:00 p.m.</b> Adjourn Time: <b>3:52 p.m.</b>
<b>Attendance:</b>	<b>X=Present</b>	<b>E=Excused</b>
<b>Name</b>	<b>U=Unexcused</b>	<b>Representing</b>
Alex Knox	X	Spokane County
Alicia Paschall	X	Spokane County
Craig Davenport	X	Spokane County
Jennifer Jacobson	<b>U</b>	Stevens County
Dr. Michael Lemberger	X	Spokane County
Dr. Michael Mainer	E	Spokane County
Ed Hoffing	X	Spokane County
Gail Kogle	X	Spokane County and North East Counties Ombuds
James Mires	<b>U</b>	Stevens County At-Large Rep.
John Nowels	X	Spokane County Sheriff's Office
Kathleen Torella	X	CSHCD SCR BH
Kim Taylor	X	Spokane County
Nancy Locke	X	CSHCD SCR BH
Leta Taylor	X	Ferry County At-Large Rep.
Ronald Bacon	X	Ferry County
Tom Gose	X	Consumer Consultation Panel (CCP)
Tonya Stern	E	CSHCD SCR BH
<b>GUESTS</b>		
Angela Quadry	X	CSHCD SCR BH
Liz Perez	X	Community Health Plan of Washington (CHPW)
Maureen Correia	X	Molina Healthcare

**AGENDA / MINUTES:**

**1. Welcome and Introductions – Dr. Michael Lemberger**

- a. The June 22, 2020 meeting minutes were approved, as written.

**2. Presentation: – Angela Quadry, CSHCD SCRBH**

- The Quality (QAPI) Committee gathers data and reviews information regarding quality and services. The Report Guide details what the terms means and provides clarity that was provided to the board for reference. The following documents were reviewed:
  - a. 2019 Crisis Data Dashboard
  - b. 2020 First Quarter Crisis Data Dashboard
- New Mobile Crisis Response (MCR) Flyers
- RCL Flyers in Different Languages
- Clinical Trainings Summary Sponsored for Contract Providers; SUD service via Telehealth, Cultural Sensitivity and Ethics.

**3. Ombuds Reports – June 2020 - Gail Kogle**

- A broad overview of information was provided.
- There were two (2) Grievances for the month, and an increase of calls of Individuals looking for a variety of resources.

**4. Consumer Consultation Panel (CCP) – Tom Gose** advised the panel has not met since March 2020; therefore, a report was not available to provide.

**5. Board –**

- a. Membership comments –
  - *Kathleen Torella* advised Tonya Stern has resigned her Assistant Director position effective October 9, 2020. She accepted a position within the community to work with a behavioral health agency, performing program management leadership functions within our system of care.
  - *Dr. Lemberger* advised Brian Standow resigned from the board due to his wife getting a work promotion and the family moving to Arizona. His Spokane County position has been opened for recruitment.
  - As a reminder, the board is taking the month of August 2020 off for summer break.

**DECISIONS:**

- The June 22, 2020 minutes were approved, as written.

**ACTIONS:**

**NEXT MEETING DATE/TIME/LOCATION:**

September 28, 2020 - 3:00 p.m. / Zoom meeting

**Name of recorder:**

Nancy Locke