

# Satisfaction Surveys in Multiple Languages

Individuals with limited English proficiency (LEP) often do not understand the grievance process and seldom leave feedback or complaints. It is important to understand if interpreter services were effective and receive confirmation from individuals with LEP regarding their satisfaction with services. A satisfaction survey is provided for download and printing. It is specifically intended for individuals who use interpreter services and has been translated into Spanish, Arabic, Russian and Tigrinya. Click the links below.

[Spokane County English](#)

[Spokane County Spanish](#)

[Spokane County Arabic](#)

[Spokane County Russian](#)

[Spokane County Tigrinya](#)

It is recommended that this survey be given to individuals to complete with interpreter instruction if they cannot read or write their native language, or if they require another language that has not been translated.