

CRISIS SERVICES

Spokane County Regional Behavioral Health

last revision as of June 2020



MOBILE CRISIS RESPONSE

MOBILE CRISIS RESPONSE (MCR) SERVICES WERE CREATED TO PROVIDE CRISIS INTERVENTION AND SUPPORT TO INDIVIDUALS AND FAMILIES DEALING WITH BEHAVIORAL HEALTH CRISIS IN THE SPOKANE REGIONAL SERVICE AREA.

Mobile Crisis Response (MCR) services are available for individuals of all ages facing an urgent need related to a mental health crisis and/or substance use disorder crisis to ensure personal, family and public safety. Services include:

- Crisis intervention services
- Referral to resources for basic needs (medication, shelter, food) as needed
- Evaluation and screening services
- Linkage to appropriate community based-services

MCR services help to reduce emergency room visits and psychiatric hospitalizations. This important resource is available for everyone; there are no financial eligibility requirements.

Pend Oreille County MCR (24-hour response)

During office hours call: **509-447-5651** or **1-800-404-5151**

After office hours call: **1-877-266-1818**

Community-based mobile crisis outreach services must be provided in a setting that provides for the safety of individuals in crisis, families and/or support persons, the crisis responder, and a second professional. Due to limited resources, POCCS provides community-based mobile crisis outreach services in central locations, such as schools, hospitals, medical clinics, jails, the DSHS office, Rural Resources, etc. during business hours. After-hours crisis outreach services may be limited to the hospital emergency department which is open 24/7, 365 days per year.



**Pend Oreille
County
Counseling
Services**

