

PHONES

ALL INMATE PHONE CALLS ARE RECORDED AND MONITORED

INCOMING CALLS TO IN- MATES:

Spokane County Detention Services does *NOT* accept incoming phone calls for inmates unless an extreme emergency exists. If you feel you have an extreme emergency, you will need to ask for the duty sergeant.

SPOKANE COUNTY JAIL AND GEIGER CORRECTIONS CENTER STAFF DO NOT TAKE MESSAGES FOR INMATES.

OUTGOING CALLS FROM INMATES

Inmates are allowed to make outgoing *collect* phone calls during their “out time” or when a sergeant approves an outgoing call under extenuating circumstances.

ACCEPTING A COLLECT CALL FROM AN INMATE:

If you accept a collect call from an inmate in either of the Spokane County detention facilities, you will be charged by the minute.

We recommend you create an AdvancePay Prepaid Telephone Account. To set up this account please refer to the information under the OffenderConnect and ConnectNetwork GTL heading, located under MONEY

Prepaid calling works by placing money on *your phone number* so that when you receive a collect call from an inmate, the funds are deducted from the balance on *your* prepaid account. This can be set up when making your first deposit on www.offenderconnect.com or ConnectNetwork GTL. Once your account has been created, additional deposits can be made using the kiosk to replenish the funds in your AdvancePay Prepaid Telephone Account.

If you have trouble finding an inmate in this system or have other problems with www.offenderconnect.com/ ConnectNetwork GTL, call their Customer Service number at: (877) 650-4249.



Spokane County Detention Services Money and Phones

**1100 W. Mallon Ave.
Spokane, WA 99260
509-477-2278**

www.spokanecounty.org/detentionservices

MONEY

An inmate must have funds in his/her account by 12:01 AM on Monday to be able to order commissary that week.

CASHIER'S WINDOW (downtown JAIL)

Money can be posted to an inmate's account here, whether they are housed at the (downtown) Jail or at Geiger Corrections.

Photo ID is required.

The exact amount must be provided since **the Jail does not make change.**

The cashier's window is closed from

12:00-1:00 pm and 5:00-7:00 pm, MON-FRI.

Open all other times, 24/7.

OffenderConnect and ConnectNetwork GTL (same)

This is an authorized electronic deposit and account management portal for the corrections industry. With three different deposit methods available, this is the quickest and most convenient option to fund an inmate's account while they're in custody. You can also use this service to create an AdvancePay Prepaid Telephone Account for receiving collect calls from an inmate.

In order to add money to an inmate's account (using this system) you will need to provide the following information:

1. Inmate ID number **or** full name with correct spelling.
2. Inmate date of birth (month, day, year).
3. Facility ID# / Site ID# = 98.

To post money (using the OffenderConnect / ConnectNetwork GTL system) to an inmate's account or set up an AdvancePay Prepaid Telephone Account you have three options:

1. KIOSK: There are two kiosks available: one ConnectNetwork GTL® kiosk is located in the downtown Jail lobby (available 24/7) and

the other is at the Visiting Center at Geiger Corrections Center (available during any visiting session). Either kiosk can be used to place funds on an inmate's account whether they're housed at Geiger or the (downtown) Jail.

These kiosks accept credit or debit cards as well as cash (transaction fees may apply to all deposits).

2. ONLINE: Visit www.connectnetwork.com or www.offenderconnect.com and follow the instructions on the website.

3. TELEPHONE: Call **1-800-483-8314** to use this automated phone system which is available 24/7. To ensure that you are depositing money onto the correct inmate account, listen carefully to all the prompts in the system.

Please note that that you will need to provide the required information listed previously for each of these methods.

All money deposited to an inmate's account becomes the property of that inmate.