



CRISIS DATA DASHBOARD

Third Quarter Reports (July – September 2019)

as of 11/25/2019

NUMBER OF HIGH UTILIZERS

15,865

SERVICES PROVIDED

REGIONAL CRISIS LINE CALL CENTER PERFORMANCE

	Percent of Abandoned Calls (5% or less)	Average Answer Time (under 30 secs)
July	0.4%	.07 secs
August	0.4%	.08 secs
Sept	0.3%	.07 secs