Family Assistance Center

Emergency Support Function # 8
Public Health Medical, Medical and Mortuary Services
Spokane Comprehensive Emergency Management Plan
Family Assistance Center

After a mass casualty or mass facility incident
• Family/friends will seek assistance
  • Either at the site or nearest hospital

• Multi-agency coordination required
  • Leadership
  • Collaboration
  • Commitment
  • Flexibility
  • Organization
Family Assistance Center

Reunification Systems
• Social Media and Web resources
• Patient Tracking
• Family and Friends Reception Center
• Coordinated Call Center
• Family Assistance Center
• Resiliency Center
Family Assistance Center

Activation

• **Greater Spokane Emergency Management**
  • Coordinate with lead agencies
    • Spokane Regional Health District
    • American Red Cross
    • Salvation Army
Family Assistance Center

Location and Support Services

• If a transportation incident: Red Cross/NTSB
• SRHD and Red Cross have agreements in place for locations
• Services and resources identified in plan
• Ability to request assistance from Statewide Strike Team
Family Assistance Center

Future Planning, Training, Exercising

• Local plan needs review/tested
  • Last tested in March 2015
  • March 2020 – seminar
  • June 2020 – tabletop exercise
  • Summer 2020 – plan revisions
  • October 2020 – GSEM full-scale exercise, including a reunification component
Family Assistance Center

Opportunities

• Medical Reserve Corp volunteer
• Strike Team volunteer
• Critical Incident Stress Management
Contact Information

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About SRHD

Mission
As a leader and partner in public health, we protect, improve and promote the health and well-being of our communities.

Vision
Healthy Lives. Safe Environments. Thriving Communities.

Values
- Integrity
- Compassion
- Respect
- Equity
- Collaboration
- Innovation