

Spokane County Accessible Community Advisory Committee (ACAC)

Five-year Strategic Plan September 2019 – July 2024

We are appointed by the Spokane County Commissioners. Our purpose is to promote greater awareness of disability issues and improve access for and inclusion and acceptance of persons with disability issues in Spokane County.

Goal 1. Advise county and local government leaders and planners about current and future needs of persons with disabilities.

ANNUAL OBJECTIVE YEAR 1: We will build connections with county and local government leaders and planners by engaging in collaborative planning.

Action: Three ACAC-member teams will attend meetings and advise planners and leaders.

Outcome: By July 1, 2020, teams will attend meetings for a minimum of 2 county and 1 local government.

ANNUAL OBJECTIVE YEAR 2: We will strengthen and expand connections with county and local government leaders and planners by reaching out to advise on disability issues.

Action: Three ACAC-member teams will attend meetings and advise planners.

Outcome: By July 1, 2021, teams will attend meetings for a minimum of 2 county and 1 local government.

ANNUAL OBJECTIVE YEAR 3: We will collaborate with the Governor's Committee on Disability Issues & Employment (GCDE) to work with the network of state-wide ACACs on behalf of persons with disability issues.

Action: Invite GCDE leaders to train ACAC members on advising strategies.

Outcome: By July 1, 2022, GCDE leaders will give a presentation during a regular ACAC meeting.

ANNUAL OBJECTIVE YEAR 4: We will revitalize connections with county and local government leaders and planners by evaluating our connections and making needed changes to ensure sustainable relationships.

Action: Continue annual appointment of three ACAC-member teams to advise government planners.

Outcome: By July 1, 2023, teams will attend meetings for a minimum of 2 county and 2 local government.

ANNUAL OBJECTIVE YEAR 5: We will implement a sustainable plan to support continuous connections between the ACAC and relevant county and local governmental leaders and planners.

Action: Evaluate the impact of advising teams on governmental planning and revise as needed.

Outcome: By July 1, 2024, team advising strategies will be incorporated into the next five-year plan.

Goal 2. Collaborate with strategic partners to identify and carry out local initiatives that improve access for and inclusion and acceptance of persons with disability issues.

ANNUAL OBJECTIVE YEAR 1: Collaborate with Access4All (A4A) Spokane, to present *Disability Friendly Customer Service* in-service training workshops for county and local government departments.

Action: A Special Work Group will develop 30 & 60-minute workshops for county government.

Outcome: By July 1, 2020, a workshop will be presented before a meeting of County department heads.

ANNUAL OBJECTIVE YEAR 2: In collaboration with Access for All (A4A) Spokane we will expand presentations of *Disability Friendly Customer Service* in-service training workshops to additional county and local government departments.

Action: A Special Work Group will present workshops for county and local government departments

Outcome: By July 1, 2021, a minimum of 3 workshops will be presented.

ANNUAL OBJECTIVE YEAR 3: In collaboration with Access for All (A4A) Spokane we will continue to present *Disability Friendly Customer Service* as in-service training workshops to county and local government departments and, in collaboration with and the Governor’s Committee on Disability Issues and Employment (GCDE), share information about the presentation with other ACACs throughout the state of Washington.

Action: Continue workshop presentations and share statewide with ACACs through the GCDE network.

Outcomes: By July 1, 2022, a minimum of 3 workshops will be completed; shared with GCDE members.

ANNUAL OBJECTIVE YEAR 4: In collaboration with Access for All (A4A) Spokane we will continue to expand presentations of *Disability Friendly Customer Service* in-service training workshops to additional county and local government departments and public and private social service organizations.

Action: Expand workshop audiences to include governmental departments & social service organizations.

Outcome: By July 2, 2023, a minimum of 3 workshop presentations to government and non-government.

ANNUAL OBJECTIVE YEAR 5: In collaboration with Spokane County governmental leaders we will implement a sustainable plan to support continuous presentations of the *Disability Friendly Customer Service* in-service for new employees of county and local governments in Spokane County.

Action: Develop a sustainable plan to continue workshops for new governmental employees.

Outcomes: By July 1, 2024, a minimum of 3 workshop presentations; sustainable plan established.

Goal 3. Build and maintain a committee structure that aligns with mandated ACAC duties and focuses on completing activities designed to accomplish annual strategic objectives.

ANNUAL OBJECTIVE YEAR 1: The ACAC leadership team, composed of the ACAC Chair, Vice-chair, Secretary and Coordinator, will plan and lead ACAC meetings that align with ACAC By-laws and achieve ACAC goals and annual objectives.

Action: Leadership team will format agenda to include annual strategic objectives and action plans.

Outcome: By July 1, 2020, a new agenda will be used for all ACAC annual meetings.

ANNUAL OBJECTIVE YEAR 2: The ACAC leadership team will schedule training for ACAC members on Spokane County government operations and the role of the ACAC as a county committee.

Action: Invite County COO or designee to train ACAC on County government operations.

Outcome: By July 1, 2021, a meeting will train members on County government operations.

ANNUAL OBJECTIVE YEAR 3: The ACAC leadership team will schedule training for ACAC members and interested County employees about the Governor’s Committee on Disability Issues & Employment (GCDE) and the role of the ACAC in GCDE operations.

Action: Invite GCDE representatives to Spokane for ACAC meeting to train members about GCDE.

Outcome: By July 1, 2022, a meeting will train members on GCDE purpose and relationship to ACACs.

ANNUAL OBJECTIVE YEAR 4: The ACAC leadership team will evaluate the alignment of the ACAC committee mandated duties and accomplishment of annual objectives, and implement any needed changes.

Action: Evaluate impact of ACAC meetings on achievement of strategic objectives and revise as needed.

Outcome: By July 1, 2023, a report will evaluate impact of meetings & recommend changes.

ANNUAL OBJECTIVE YEAR 5: The ACAC leadership team will initiate work on a new strategic plan for 2025-2030.

Action: The ACAC will conduct a five- strategic planning analysis for 2024-2029.

Outcome: By July 1, 2024, a new five-year strategic plan will be approved by July1, 2024.

FOR MORE INFORMATION about the Accessible Communities Advisory Committee, see our web site <https://www.spokanecounty.org/1128/>