



Nondiscrimination Notice

The CSHCD, Spokane County Regional Behavioral Health (Administrative Services Organization) Division (SCRBH) complies with applicable Federal and State laws and does not discriminate on the basis of race, color, creed, national origin, age, disability, sexual orientation, gender, gender expression or identity, marital status, religion, honorably discharged veteran or military status, or the use of a trained dog guide or service animal by a person with a disability.



The CSHCD SCRBH and its contracted behavioral health agencies provide free aids and services to people with disabilities so they can communicate effectively with us, such as qualified sign language interpreters and written information in other formats (large print, audio, accessible electronic formats, and other formats). Free language services are available to people whose primary language is not English, such as qualified interpreters and information written in other languages. If you need these services, contact 1-509-477-4570 or 1-877-304-7183 (TTY: 711). Email SCRBHcustomerservice@spokanecounty.org.

If you believe that the CSHCD SCRBH or one of its contracted agencies in Adams, Ferry, Lincoln, Pend Oreille, Spokane, or Stevens counties failed to provide these services, or discriminated in another way, you can file a grievance. Please contact the Spokane County Regional Ombuds for assistance at 1-509-477-4666 or 1-866-814-3409. Email SCRBHombuds@spokanecounty.org.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at the U.S. Department of Health and Human Services, 200 Independence Avenue SW, Room 509F, HHH Building Washington, D.C. 20201, 1-800-368-1019 or 1-800-537-7697 (TDD). Complaint forms are available at www.hhs.gov/ocr/office/file/index.html.

[Spanish] ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-509-477-4570 (TTY: 711).

[Chinese] 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-509-477-4570 TTY 711)。

[Marshallese] LALE: Ñe kwōj kōnono Kajin Majōl, kwomaron bōk jerbal in jipañ ilo kajin ñe aṃ ejjelok wōñāān. Kaalok 1-509-477-4570 (TTY: 711).

[Russian] ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-509-477-4570 (телетайп: 711).

[Vietnamese] CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-509-477-4570 (TTY: 711).

[Amharic] የቋንቋ እገዛ አገልግሎት፣ አስተርጓሚ እና የሰነዶችን ትርጉም ጨምሮ በነጻ ይገኛል። 1-509-477-4570 (TTY: 711) ይደውሉ።

[Ukrainian] УВАГА! Якщо ви розмовляєте українською мовою, ви можете звернутися до безкоштовної служби мовної підтримки. Телефонуйте за номером 1-509-477-4570 (телетайп: 711).

[Korean] 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-509-477-4570 (TTY: 711) 번으로 전화해 주십시오.

[Cambodian] ប្រយ័ត្ន៖ បរិស័ទជំនួយកម្មវិធីភាសាខ្មែរ, សំរាប់ជំនួយកែតម្រូវ ដោយមិនគិតលុយ គឺអាចមានសំរាប់ប្រើប្រាស់ ចូរ ទូរស័ព្ទ 1-509-477-4570 (TTY: 711)។

[Punjabi] ਧਿਆਨ ਦਫਿ: ਜੇ ਤੁਸੀ ਪੰਜਾਬੀ ਬੋਲਦੇ ਹੋ, ਤਾਂ ਭਾਸ਼ਾ ਵਰਿ ਸਹਾਇਤਾ ਸੇਵਾ ਤੁਹਾਡੇ ਲਈ ਮੁਫਤ ਉਪਲਬਧ ਹੈ। 1-509-477-5722 (TTY: 711) 'ਤੇ ਕਾਲ ਕਰੋ।

[Laotian] : , , , , . 1-509-477-4570 (TTY: 711).

[Somali] Adeego caawimaad luuqada ah, ay ku jirto turjubaano afka ah iyo turjumid lagu sameeyo waraaqaha la daabaco, ayaa lagu helayaa lacag la'aan. Wac 1-800-477-4570 (TTY: 711).

[Tigrinya] ተርጓሚትን ናይ ዝተፅሓፉ ማተርያላት ትርጉምን ሓዊሱ ናይ ቋንቋ ሓገዝ ግልጋሎት፣ ብዘይ ምንም ክፍሊት ይርከቡ። ብ 1-509-477-4570 (TTY: 711) ይውሉ

[Hmong] LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau 1-509-477-4570 (TTY: 711).

[Arabic] خدمات المساعدة في اللغات، بما في ذلك المترجمين الفوريين وترجمة المواد المطبوعة، متوفرة مجاناً، اتصل على رقم 1-509-477-4570 (TTY: 711)