



## Community Housing and Human Services SRLJC update

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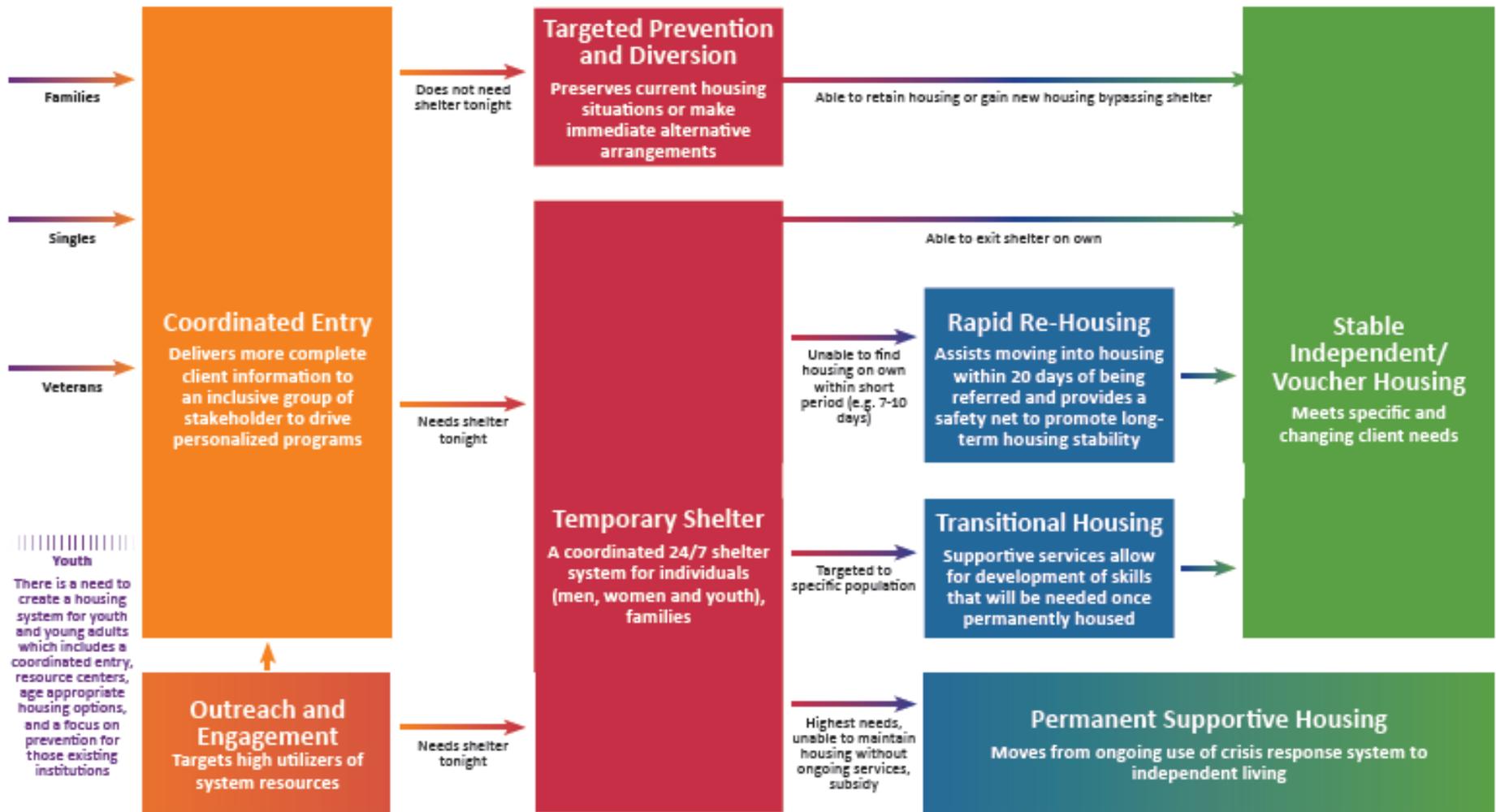


# What is CHHS?

- Develop and implement policies, procedures, and practices in community development, housing rehabilitation, human services, community assessment, grant applications, and administration.
- Facilitate community-based strategic planning for services and infrastructure related to housing stability, health, economic opportunity, and services for vulnerable members of our community.
- Provide grant funding to partner agencies for the provision of coordinated services that align with strategic plans.



# Coordinated Homelessness Response





# Aligned Initiatives

- Warming Center 2018-19
- New Targeted-Capacity Shelter
- Boosted Outreach Support
- Added SOAR Capacity
- Coordinated Assessment Evaluation
- Integrated Social Services / EnVision Center
- HopeWorks
- Funding Cycle Shift



# Warming Center 2018-19

- Overnight capacity to cover temporary reduction in shelter capacity during cold weather
- Model for upcoming winter season in development
- Competitive RFP to select operator released in the coming weeks



# New Targeted-Capacity Shelter

- 100-150 person capacity
- Location TBD with input from Continuum of Care Board, outside immediate downtown core
- Designed to align with national best practice, responsive to local data
- Target opening July 2019



# Boosted Outreach Support

- Outreach is an essential component of the coordinated response system
- Recent City funding (\$160,000) more than doubles the number of professional Outreach case workers we support
- Highly effective intervention
- Opportunities for regional Outreach coordination
- Additional support activated early September 2018



# Added SOAR Capacity

- SOAR is a national program designed to increase access to disability income benefits
- Recent City funding (\$110,000) creates dedicated SOAR capacity to connect adults who are experiencing homelessness/at-risk of homelessness and who have other significant barriers (mental illness, medical impairment, substance use disorder) to Social Security benefits through an expedited process
- Service available early September 2018



# Coordinated Assessment Evaluation

- Assessment tool and procedures under community-based evaluation
- Evaluators are making recommendations that will be implemented in early 2019
- Recommendations are focused on reducing waitlists, smarter prioritization, matching clients with programs



# Integrated Social Services / EnVision Center

- Co-located housing, health and workforce development services
- HUD EnVision Center Designation
- Pilot Location: 130 S. Arthur (above Work Source)
- Target Pilot Start Date: January 2019



# Hope Works Spokane

- Program offers people actively panhandling opportunity for a day of volunteer work in exchange for a \$50.00 gift card
- Participants connected with housing and work-related services as appropriate
- Pilot started this year, continuing into 2019
- Program yielding important data on the circumstances of those who are panhandling



# Funding Cycle Shift

- Shift to five-year funding commitments
- Increase stability/reduce agency turnover
- More consistency for people accessing services
- Focus on outcomes rather than delivery methods
- More time in implementation
- Less time in administrative process
- Drive systems level change



# Funding Cycle Shift

## Impacted Project Types:

- **Coordinated Homelessness Response System**
  - Outreach/Engagement, Coordinated Entry, temporary housing interventions, permanent housing interventions, targeted prevention/diversion
- **Food Security**
- **Workforce Development**
- **Other Community Support Proposals**



# Active Projects

- **Capital RFP**
- **5 yr services RFP**
- **Home Yard Cottages- 24 units**
- **Jayne Auld Manor breaking ground 2019- 48 units**
- **Low income home ownership**
- **Fresh Soul**
- **AGC Head Start to Construction Trades**



# Questions?