

# NOTICE OF CHANGE TO INSPECTION REQUEST TIMEFRAMES



Beginning **January 1, 2019**, our inspection request cutoff will be changing from 8:30 AM to 7:00 AM.

## Why are we making this change?

The current system does not allow staff to fully enter inspections until 8:30 AM or later. The inspector not leaving the office until much later hinders the actual time spent in the field performing inspections.

## What if my sub-contractors will work late at night and I do not know until the morning if they are ready for an inspection when I get to the job site.

**The current 8:30 allows me to verify the work is complete?**

Call your inspection in and if you show up on the job in the morning and find the work is not complete call our office or log into the SmartGov portal and cancel your inspection.

## Will this now allow the county to guarantee me an AM or PM inspection?

It is difficult for the county to provide a specific inspection time due to the number of square miles and distances driven or how long a given inspection will take. It is not unusual to drive 30 miles to perform one inspection before going to the next one. The only times we can take time frames into consideration is for concrete pours due to prescheduling pump trucks and concrete deliveries. Second is for meeting a homeowner taking time off work to let us into their house for inspections.

One of the best ways to ascertain a general time frame, is to call the inspector directly first thing in the morning before they leave the office. By moving the cut-off time back to 7 am, the inspector knows right away what his route will look like for the day and can plan accordingly.

## I don't have problems getting my inspections, why are you penalizing me by changing the process?


We do not feel we are penalizing anyone by this move, but trying to increase our level of service to everyone. Though you may not have had a problem, another person may have.

## What if I miss the 7 AM cut-off time for some reason and desperately need an inspection?

Call your inspector directly as soon as possible after 7:30 AM and ask if he can help you. Depending on his route for the day, he may be able to slip the inspection into his schedule. Understand that there is no guarantee this can take place.

## How do I know who my inspector is or what their telephone number is?

On the paper permit that you received back, under the "site information" heading it specifies the inspection area along with the inspector's name. You can then call the office and request to speak with the inspector. In addition, you can go to the contacts page on the County website for the building division which lists all the inspectors, their desk telephone numbers and a link to send them an email.

 Spokane County WASHINGTON	SPOKANE COUNTY BUILDING <b>PERMIT</b>
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<b>Project Description:</b>	STORAGE BUILDING (30 X 60 X 16/43# GSL)
Primary Contact:	.....
Phone:	.....
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<b>SITE INFORMATION:</b>	
Site Address:	.....
Parcel Number:	.....
Assessor's Description:	SUNWEST ACRES FIRST L6 B2
Inspection Area:	Tim Utley