SECURITY POLICY

The Spokane County Environmental Services and FIS, Inc. utilize the latest security techniques and methodologies to achieve the secure handling of your personal and financial information.

**Application Level**

FIS, Inc. employs the following controls and measures:

- Uses Secure Socket Layer (SSL) 128 bit encryption for all transmissions of consumer data in order to assure privacy
- Automatically logs out an end user after a certain period of time in order to protect personal information from onlookers.
- The password can be changed by the end user at first sign-on and subsequently. This further protects the end user from tampering by others.

**Network and Facility Level**

FIS, Inc.'s application-processing servers are located within state-of-the-art facilities where regular reviews are conducted of the applied methodologies in order to satisfy SAS 70 and banking requirements. The hardware, networking and facility security measures are described below:

- Redundant firewalls configured to deny everything unless it is expressly permitted.
- The Data Center utilizes intrusion detection and scanning software from ISS. This software identifies network and system attacks and responds through session termination and firewall reconfiguration.
- 3 level card key access to gain entrance to systems including a card and palm scan.
- Around the clock physical monitoring of systems and security incident response team availability 24 hours a day.
- Personnel background checks for key positions.