PRIVACY POLICY

Spokane County Environmental Services and FIS, Inc. strive to protect your private information, which includes the information you provided during enrollment. Our Privacy Standard follows.

Limiting the Collection and Use of Information

1. Collection of personal and other information is limited to data required by the E-Pay and JPI applications. The Customer may inquire as to the intended use of any information.
2. Personal information is retained only so long as it is required by the E-Pay and JPI applications. Upon cancellation of E-pay's service, the customer's personal information is removed from FIS, Inc's application.

Sharing Information with a Third Party

1. Information about customer accounts or other personally identifiable data is provided to third parties only when the information is necessary to complete a customer initiated transaction, or when the law requires disclosure.
2. Disclosure of individual information to third parties is limited to the criteria outlined in the preceding paragraph. However, we do reserve the right to target and market based on the user profile.
3. Aggregate (statistical) information may be shared with third parties without reference to individual information.

Customer's Freedom to Modify Information

1. The customer may review and modify his or her personal banking information at any time.
2. You may receive emails on billing or service-related issues. The e-mail address will not be disclosed to other parties for non-bill related purposes.

Security Assurance

1. Appropriate access and physical control to safeguard personal information is enforced in the processing environment.
2. All regulatory requirements with regard to privacy will be observed.
3. Employees are aware of the importance of privacy and confidentiality. Only those employees having a legitimate business reason can access account information. Disciplinary action will be exercised against any employee violating these standards.
4. A "red flag policy" -- to enforce the privacy, confidentiality and security of personal information -- is in effect.
5. This policy is restricted to the payment system only. It does not extend to operations, inherent in other Internet processes.