



COMMUNITY SERVICES, HOUSING, AND COMMUNITY DEVELOPMENT DEPARTMENT
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SPOKANE COUNTY HOMELESS PLAN

2017 - 2021

HOMELESS CRISIS RESPONSE SYSTEM



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INTRODUCTION

Spokane County's Homeless Plan was created primarily to create a Homeless Crisis Response System for the rural and suburban homeless citizens throughout the county. Many of the goals, strategies, funding streams, and measurement tools are commonly shared between the City of Spokane and Spokane County. In fact, integrated into this plan is the City of Spokane *Strategic Plan to End Homelessness 2015-2020*. Homeless plans written before were actually joint planning efforts; however, in order to ensure that linkages, priorities, and assistance was given to the homeless outside of the City of Spokane, the Spokane County Homeless Plan was created. This plan, along with the goals and strategies within it, will allow the county to direct assistance more effectively to the rural and suburban homeless. We share the guiding community principle that no person should experience homelessness, but if a person does become homeless, it will be rare and brief.

The Spokane County Homeless Crisis Response System has undergone several transformations. Prior to 2008, Spokane County participated in the Balance of Washington State Continuum of Care (CoC), later establishing its own CoC. Then, the two continuums merged and became the Spokane City and County Continuum of Care (CoC). In addition to a shared CoC, the Homeless Management Information System (HMIS) and Point-in-Time (PIT) Count are also merged. However, additional funding streams became available to Spokane County, mostly as a result of document recording fees collected and set aside for homeless housing and assistance. The City of Spokane, along with Spokane County, separate these funds and focus the use of these funds primarily within each of their respective jurisdictions. Some things such as a shared HMIS system and merged Continuum of Care make sense; however, a different approach is needed to solve the problem of rural homelessness. This plan, along with the funding streams dedicated to the rural and suburban areas of Spokane County, will allow us to bridge that gap.

Spokane County Homeless Crisis Response System

Spokane County promotes the mission, vision, and guiding principles of the Washington State Department of Commerce Homeless Housing Strategic Plan, The Spokane City and County CoC, and the City of Spokane Strategic Plan to End Homelessness.

DEPARTMENT OF COMMERCE
VISION
No person left living outside.
COMMERCE MISSION
Support homeless crisis response systems that efficiently reduce the number of people living outside, and that when scaled appropriately can house all unsheltered people.
COMMERCE GUIDING PRINCIPLES
<ul style="list-style-type: none"> • All people deserve a safe place to live. • Urgent and bold action is the appropriate response to people living outside. • Interventions must be data driven and evidence based.

Homeless crisis response systems respond to the immediacy and urgency of homelessness and make sure everyone has a safe and appropriate place to live. The system must also target and prioritize resources for people with the greatest needs so they are quickly “screened in” for housing assistance. The goal of a high functioning system is to reach the balance between need and capacity, often referred to as functional zero, so that when a person becomes homeless there is an immediate system response that quickly moves that person back into housing.

A homeless crisis response system prioritizes providing people with housing first and then offers additional supports and voluntary services as needed. This evidenced based, national best practice approach yields higher housing retention rates, lower returns to homelessness, and significant reductions in the use of crisis service and institutions.

CONTINUUM OF CARE
VISION
The Vision of the Spokane City and County CoC is to bring together resources and resourceful people who create a community where everyone has a safe, stable place to call home.
CONTINUUM OF CARE MISSION
The mission of the community-based Spokane City and County CoC is to prevent and end homelessness in our area by fostering shared responsibility among stakeholders and coordinating resources essential to the success of local plans to end homelessness.

CITY OF SPOKANE STRATEGIC PLAN TO END HOMELESSNESS

VISION

No one should experience homelessness. No one should be without a safe, stable place to call home. Spokane Continuum of Care vision is to provide opportunities that enhance the quality of life for Spokane's extremely low to moderate income populations.

CORE BELIEFS

We believe access to housing is a basic human right, and homelessness contradicts the right to safe and adequate shelter. We believe acknowledging housing as a human rights issue improves how people who are experiencing homelessness are viewed and treated. These beliefs help set the proper context for addressing homelessness through approaches that extend dignity and protection to people and aim to re-establish their rights.

PRIMARY GOALS

Retool the homeless response system to:

- End Veteran homelessness by 2015
- End Chronic homelessness by 2017
- End Family homelessness by 2018



SPOKANE COUNTY'S HOUSING AND COMMUNITY DEVELOPMENT DIVISION

MISSION STATEMENT

Spokane County, through its Community Development Block Grant (CDBG), HOME Affordable Housing Program (AHP), and other programs fund projects and conduct activities, which improve the quality of life for lower-income residents of Spokane County.

CONSOLIDATED PLAN PRINCIPLES

To guide the department in the furtherance of its mission statement, and in meeting HUD's statutory goals and objectives, the department has adopted the following guiding principles.

1. **Priority to Lowest-Income** - Ensure the needs of people with the lowest-income are given priority consideration.
2. **Basic Support** - Encourage the focus of public service resources on essential basic needs.
3. **Citizen Participation** - Provide opportunities for all public to participate in plan development, implementation, and evaluation.
4. **Collaboration** - Encourage public, private, and non-profit sectors collaboration and reduce program duplication.
5. **Emphasize the Potential** - Build upon available community assets, resources, plans and market forces.
6. **Leverage** - Leverage limited resources by promoting partnership between organizations.
7. **Measurable Results** - Produce and evaluate measurable outcomes and results.
8. **Comprehensive** - Engage comprehensive strategies to address the holistic needs of a neighborhood, household, or individual.

CORE ELEMENTS

Core elements of a high performing homeless crisis response system capable of bringing everyone inside:

1. People living unsheltered are promptly identified and engaged.
2. Diversion strategies are used first to solve a housing crisis. Family and friends are engaged if the situation is safe and appropriate.
3. People are prioritized based on need, using a transparent and consistently applied coordinated entry process.
4. Access to housing and services is contingent on rules no more restrictive than typical leases.
5. Housing and service goals are client driven.
6. Clients are supported in developing housing stability plans that address client safety, barriers to permanent housing, and self-sufficiency.
7. Programs quickly move most clients into market rate housing, and stay available as requested to maintain housing stability.
8. Programs provide the minimum assistance needed to secure housing and only offer more when it is necessary to prevent a return to homelessness.
9. Programs should intervene with permanent supportive housing when clients have a disability that impacts their ability to live independently, and market-rate housing placements have proven ineffective in resolving their homelessness.
10. Programs share client data between systems as allowable to improve coordination of services.

Spokane County is unique, certain streams of funding for the homeless populations are combined with the City of Spokane, and certain streams of funding are not. Due to the shared responsibility between the City of Spokane and Spokane County for the homeless populations, several tools, programs, and activities are merged. For example, the Homeless Management & Information System (HMIS) is used for all homeless activities, with the City of Spokane being the HMIS lead. The local Spokane City and County CoC was merged in 2008; prior to that time, these continuums operated as two separate entities. The Point-in-Time (PIT) count is completed jointly, under the direction of the CoC.

Homeless plans were initially developed jointly, with the *Spokane Regional 10-Year Plan to Address Homelessness* being published in 2005. That plan underwent a major revision in 2008 and was titled *The Road Home*. In 2015, the City of Spokane produced its own homeless plan titled *Strategic Plan to End Homelessness*. The City of Spokane's plan, including any amendments and/or updates, is incorporated as an appendix. While the goals, objectives, and many of the strategies in the *Strategic Plan to End Homelessness* will be incorporated, this plan will be used by Spokane County as it administers its separate funding streams specifically for county programs and/or citizens.

Along with the funding streams used to address the goals and strategies within in this plan, Spokane County's Homeless Plan will attempt to complement the City of Spokane goals and strategies. However, what is important to note, is that homelessness in the rural and suburban areas look very different than what homelessness looks like in the City of Spokane. The causes of homelessness in small towns are the same as in big cities: poverty, mental illness, inadequate housing, domestic violence and the psychological wounds of war, according to the [United States Interagency Council on Homelessness](#). But rural areas are more likely to be poor, with limited transportation, making it that much harder for the homeless to get to a center that can provide counseling, a housing voucher, or medical care.

In the City of Spokane, it isn't hard to find homeless persons. They can be located sleeping under a bridge or in the park, pushing around overflowing shopping carts, or hanging around outside of existing homeless shelters. The rural homeless live in the woods, in tents or campers, in barns, and ice sheds. They crash on a friend's couch, or they're living in a shack with no heat, electricity, or running water; usually not far from where they were born and raised. Many of them are unemployed or underemployed. Often, they don't come forward for help because they are ashamed. Because they're not easily spotted, or they're not showing up for help at agencies, some advocates for the homeless argue that the rural homeless are being undercounted. When the rural homeless are being undercounted, it means they're not receiving the services and funding that are available to them.

SPOKANE COUNTY GOALS

Goal 1: Prevention: Reduce the incidence of homelessness by providing diversion or homeless prevention strategies and/or direct financial assistance to families and single persons at-risk of becoming homeless.

Goal 2: Reduce the period of time that families and single persons are homeless.

Goal 3: Assist homeless families and single persons to return quickly to self-sufficiency.

Goal 4: Improve access to services and housing for families and single persons experiencing homelessness or at risk of homelessness.

Goal 5: End homelessness for persons living in Spokane County (not including City of Spokane residents) by achieving and retaining functional zero.

Goal 6: Improve upon the coordinated entry systems within Spokane County, ensuring that the linkages between Spokane County system and City of Spokane system are working in tandem.

Goal 7: Improve HMIS by being able to identify geographies within the system, thus being able to use data driven decisions based upon reliable data.

Goal 8: Enhance coordinated solutions through regional planning and expanded funding capacity.

Goal 9: Expand the inventory of affordable housing available for homeless populations.

Goal 10: Improve the Point-in-Time (PIT) methodology to ensure that rural homeless persons are identified and counted.

Goal 11: Ensure existing shelters remain financially viable by providing funding for operations, maintenance, and/or capital improvements.

Goal 1: Prevention: Reduce the incidence of homelessness by providing diversion or homeless prevention strategies and/or direct financial assistance to families and single persons at-risk of becoming homeless.		
Strategies to Fulfill Goal	Timeline	Responsible Entity
Divert clients from homeless system through the effective use of coordinated entry systems	Ongoing	2-1-1 HFCA / SHCA
Provide funding for emergency services through CDBG and other sources to outreach centers located in outlying communities	Ongoing	CSHCD
Provide Homeless Prevention services and funding so households can avoid being evicted	July 1, 2017	CSHCD through HHAA grantees or CHG subgrantees

Goal 2: Reduce the period of time that families and single persons are homeless.		
Strategies to Fulfill Goal	Timeline	Responsible Entity
Improve the local coordinated entry systems, ensuring that they are communicating and appropriately referring persons to needed services and funding streams	Ongoing	City of Spokane CHHS / Spokane County CSHCD / CoC
Reduce the time that county families and single persons stay in shelters by 5%	July 1, 2018	Spokane County CSHCD
Continue to develop landlord liaison relationships	Ongoing	City of Spokane CHHS / Spokane County CSHCD / CoC
Develop cost effective landlord incentives	July 1, 2018	Spokane County CSHCD

Goal 3: Assist homeless families and single persons to return quickly to self-sufficiency.		
Strategies to Fulfill Goal	Timeline	Responsible Entity
Fund rapid re-housing program(s)	July 2018	CSHCD through HHAA grantees or CHG subgrantees

Goal 4: Improve access to services and housing for families and single persons experiencing homelessness or at risk of homelessness.		
Strategies to Fulfill Goal	Timeline	Responsible Entity
Increase promotion of spokanecountyhprp.com / 2-1-1	December 2017	Spokane County CSHCD / Emergency Outreach Centers
Continue to participate in Spokane City / Spokane County Continuum of Care Governance Board	Ongoing	City of Spokane CHHS / Spokane County CSHCD / CoC
Improve the local coordinated entry systems, ensuring that they are communicating and appropriately referring persons to needed services and funding streams	Ongoing	City of Spokane CHHS / Spokane County CSHCD / CoC

Goal 5: End homelessness for persons living in Spokane County (not including City of Spokane residents) by achieving and retaining functional zero.		
Strategies to Fulfill Goal	Timeline	Responsible Entity
Develop a Homeless Crisis Response System so that when a person becomes homeless, there is an immediate system response that quickly moves that person back into housing, prioritizing those that are unsheltered homeless	July 1, 2018	City of Spokane CHHS / Spokane County CSHCD / CoC
Improve HMIS by being able to identify geographies within the system, thus being able to use data driven decisions based upon reliable data.	July 1, 2017	City of Spokane CHHS / Spokane County CSHCD / CoC
Implement Goal 1 – Prevention	July 1, 2017	Spokane County CSHCD

Goal 6: Improve upon the coordinated entry systems within Spokane County, ensuring that the linkages between Spokane County system and City of Spokane system are working in tandem.		
Strategies to Fulfill Goal	Timeline	Responsible Entity
Improve HMIS by being able to identify geographies within the system, thus being able to use data driven decisions based upon reliable data.	July 1, 2017	City of Spokane CHHS / Spokane County CSHCD / CoC
Communicate changes in either system so the systems are using the same income limits	July 1, 2017	City of Spokane CHHS / Spokane County CSHCD / CoC
Utilize the HFCA and SHCA when clients enter the city of Spokane system, such as CoC funded programs, shelters, etc.	July 1, 2017	City of Spokane CHHS / Spokane County CSHCD / CoC

Goal 7: Improve HMIS by being able to identify geographies within the system, thus being able to use data driven decisions based upon reliable data.		
Strategies to Fulfill Goal	Timeline	Responsible Entity
Ensure the County has a representative on the CoC HMIS Sub-Committee	July 1, 2017	City of Spokane CHHS / Spokane County CSHCD / CoC
Fund line items in budgets for HMIS in contracts with providers	July 1, 2017	Spokane County CSHCD
Require HMIS input from all providers who receive CHG or HHAA contracts	July 1, 2017	City of Spokane CHHS / Spokane County CSHCD
Work with City of Spokane to ensure that geography is a required field in HMIS for all entries	July 1, 2017	City of Spokane CHHS / Spokane County CSHCD

Goal 8: Enhance coordinated solutions through regional planning and expanded funding capacity.		
Strategies to Fulfill Goal	Timeline	Responsible Entity
Continue to participate on CoC Governance Board, as well as have key county participation in CoC Subcommittees	July 1, 2017	City of Spokane CHHS / Spokane County CSHCD / CoC
Fund capital projects with local Affordable Housing Trust Fund and/or HOME funds for projects that prioritize and house hard to serve homeless populations	Ongoing	City of Spokane CHHS / Spokane County CSHCD

Goal 9: Expand the inventory of affordable housing available for homeless populations.		
Strategies to Fulfill Goal	Timeline	Responsible Entity
Explore using HOME TBRA as an option for homeless populations needing this assistance after getting housed with rapid rehousing	July 1, 2018	Spokane County CSHCD
Fund capital projects with local Affordable Housing Trust Fund and/or HOME funds for projects that prioritize and house hard to serve homeless populations	Ongoing	City of Spokane CHHS / Spokane County CSHCD
Continue to develop landlord liaison relationships	Ongoing	City of Spokane CHHS / Spokane County CSHCD / CoC
Develop cost effective landlord incentives	July 1, 2018	Spokane County CSHCD

Goal 10: Improve the Point-in-Time (PIT) methodology to ensure that rural homeless persons are identified and counted.		
Strategies to Fulfill Goal	Timeline	Responsible Entity
Continue to participate on CoC Governance Board, as well as have key county participation in CoC HMIS Subcommittee	July 1, 2017	City of Spokane CHHS / Spokane County CSHCD / CoC
Ensure that outreach centers, city and town leaders, and other stakeholder groups in rural areas are included early in the process in order to improve the PIT count of rural homeless persons	December 1, 2017	City of Spokane CHHS / Spokane County CSHCD / CoC

Goal 11: Ensure existing shelters remain financially viable by providing funding for operations, maintenance, and/or capital improvements.		
Strategies to Fulfill Goal	Timeline	Responsible Entity
Fund shelter operations and maintenance applications for shelters that can demonstrate county beneficiaries	Ongoing	Spokane County CSHCD
Fund capital improvement projects for existing shelters	July 1, 2017	Spokane County CSHCD

APPENDIX

City of Spokane's Strategic Plan to End Homelessness

Glossary of Terms

Acronym and Definitions

The City of Spokane's *Strategic Plan to End Homelessness*, is incorporated into this document as an appendix, with the caveat that the most updated version of the plan will replace the outdated version. In instances where the two plans may contradict each other, the *Spokane County Homeless Plan* will take precedent for purposes of Spokane County Homeless Housing Assistance Act (HHAA) and/or Consolidated Homeless Grant (CHG) funding.



STRATEGIC PLAN TO END HOMELESSNESS

Spokane, Washington

2015-2020



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Entire version of this documents can be found by using the link below:

<https://my.spokanecity.org/chhs/documents/>

Glossary of Terms

- **Affordable Housing:** Affordable housing is generally defined as housing where the occupant is paying no more than thirty percent (30%) of their gross income for housing costs, including rent or mortgage, and utility costs.
- **AIDS/HIV and Related Diseases:** The disease of acquired immunodeficiency syndrome or any conditions arising from the etiologic agent for acquired immunodeficiency syndrome.
- **Alcohol/Other Drug Addiction:** A serious and persistent alcohol or other drug addiction that significantly limits a person's ability to live independently.
- **Assisted Household or Person:** For the purpose of identification of goals, an assisted household or person is one which during the period covered by the annual plan, will receive benefits through the Federal funds, either alone or in conjunction with the investment of other public or private funds. The program funds providing the benefit(s) may be from any funding year or combined funding years. A renter is benefited if the person takes occupancy of affordable housing that is newly acquired, newly rehabilitated, or newly constructed, and/or receives rental assistance through new budget authority. An existing homeowner is benefited during the year if the home's rehabilitation is completed. A first-time homebuyer is benefited if a home is purchased during the year. A homeless person is benefited during the year if the person becomes an occupant of transitional or permanent housing. A non-homeless person with special needs is considered as being benefited, however, only if the provision of supportive services is linked to the acquisition, rehabilitation, or new construction of a housing unit and/or the provision of rental assistance during the year. Households or persons who will benefit from more than one program activity must be counted only once. To be included in the goals, the housing unit must, at a minimum, satisfy the HUD Section 8 Housing Quality Standards (see 24 CFR section 88.2109).
- **Chronically Homeless Person:** An unaccompanied homeless individual with a disabling condition who has either been continuously homeless for a year or more or has had at least four episodes of homelessness in the past three years. To be considered chronically homeless, a person must have been sleeping in a place not meant for human habitation (e.g. living on the streets) and/or in an emergency shelter during that time.
- **Committed:** Generally means there has been legally binding commitment of funds to a specific project to undertake specific activities.
- **Consolidated Plan (the Plan):** The document that is submitted to HUD that serves as the comprehensive housing affordability strategy, community development plan, and submissions for funding under any of the Community Planning and Development formula grant programs (e.g., CDBG, ESG, HOME, and HOPWA), that is prepared in accordance with the process prescribed in this part.
- **Cost Burden > 30%:** The extent to which gross housing costs, including utility costs, exceed thirty percent (30 %) of gross income, based on data published by the U.S. Census Bureau.

- **Cost Burden > 50%: (Severe Cost Burden):** The extent to which gross housing costs, including utility costs, exceed fifty percent (50%) of gross income, based on data published by the U.S. Census Bureau.
- **Disabled Household:** A household in which a member is considered to have a disability by virtue of having a physical, mental, or emotional impairment that: (1) is expected to be of long-continued and indefinite duration, (2) substantially impedes his or her ability to live independently; and (3) is of such a nature that the ability could be improved by more suitable housing conditions. A person shall also be considered to have a disability if he or she has a developmental disability as defined in the Developmental Disabilities Assistance and Bill of Rights Act (42 U.S. C. 600-6006). The term also includes the surviving member or members of any household described in the first sentence of this paragraph who were living in an assisted unit with the deceased member of the household at the time of his or her death.
- **Disabling Condition:** For the purposes of chronic homelessness, a disabling condition is a diagnosable substance use disorder, serious mental illness, developmental disability, or chronic physical illness or disability, including the co-occurrence of two or more of these conditions. A disabling condition limits an individual's ability to work or perform one or more activities of daily living.
- **Economic Independence and Self-Sufficiency Programs:** Programs undertaken by Public Housing Agencies (PHAs) to promote economic independence and self-sufficiency for participating families. Such programs may include Project Self-Sufficiency and Operation Bootstrap Programs that originated under earlier Section 8 rental certificate and rental voucher initiatives, as well as the Family Self-Sufficiency Program. In addition, PHAs may operate locally developed programs or conduct a variety of special projects designed to promote economic independence and self-sufficiency.
- **Economic Opportunity:** Creation or retention of jobs for extremely low, very low, and low-income persons. Jobs created or retained will be accessible to affordable housing and will promote long-term economic and social viability of, and particularly in the small cities and unincorporated areas.
- **Elderly Household:** For HUD rental programs, a one or two-person household in which the head of the household or spouse is at least 62 years of age.
- **Elderly Person:** A person who is at least 62 years of age.
- **Entitlement Area:** For purposes of the Spokane County Consolidated Plan, Annual Action Plans, and Spokane County Homeless Plan, entitlement area refers to Spokane County, exclusive of the City of Spokane.
- **Existing Homeowner:** An owner-occupant of residential property who holds legal title to the property, and who uses the property as his/her principal residence.
- **Extremely Low-Income Persons:** A member of a household that has a gross annual income at or below thirty percent (30%) of the area median annual income adjusted by household size.

- **Family:** See definition in 24 CFR 812.2 (The National Affordable Housing Act definition required to be used in the CHAS rule differs from the Census definition). The Bureau of Census defines a family as a householder (head of household) and one or more other persons living in the same household who are related by birth, marriage or adoption.
- **Family Self-Sufficiency (FSS) Program:** A program enacted by Section 554 of the National Affordable Housing Act which directs Public Housing Agencies (PHAs) and Indian Housing Authorities (IHAs) to use Section 8 assistance under the rental certificate and rental voucher programs, together with public and private resources to provide supportive services to enable participating families to achieve economic independence and self-sufficiency.
- **Federal Preference for Admission:** The preference given to otherwise eligible applicants under HUD's rental assistance programs who, at the time they seek housing assistance, are involuntarily displaced, living in substandard housing, or paying more than 50 percent of family income for rent. (See, 24 CFR 882.219).
- **First-Time Home Buyer:** An individual or family who has not owned a home during the three-year period preceding the HUD-assisted purchase of a home that must be used as the principal residence of the home buyer, except that any individual who is a displaced homemaker (as defined in 24 CFR 92), or single parent (as defined in 24 CFR 92), may not be excluded from consideration as a first-time home buyer on the basis that the individual, while a homemaker or married, owned a home with his or her spouse or resided in a home owned by the spouse.
- **FmHA:** The Farmers Home Administration, or programs it administers.
- **For Rent:** Year round housing units that are vacant and offered/available for rent. (U.S. Census definition).
- **For Sale:** Year round housing units, which are vacant, and offered/available for sale only. (U.S. Census definition).
- **Frail Elderly:** An elderly person who is unable to perform at least 3 activities of daily living (i.e., eating, dressing, bathing, grooming, and household management activities). (See 24 CFR 889.105).
- **Group Quarters:** Facilities providing living quarters that are not classified as housing units. (U.S. Census definition). Examples include: prisons, nursing homes, College or University dormitories, military barracks, and shelters.
- **Homeless Persons:** A member of a household who due to lack of income, eviction, physical or mental disability, family crisis, or other event or situation, is unable to independently obtain permanent standard quality affordable housing.
- **Homeless Family:** An unsheltered family that includes at least one parent or guardian, and one child under the age of 18, a homeless pregnant woman, or a homeless person in the process of securing legal custody of a person under the age of 18.

- **Homeless Individual:** An unsheltered, unaccompanied youth (17 years or younger), or an adult (19 years or older) without children.
- **Homeless Youth:** An unaccompanied person 17 years of age or younger who is living in situations described by terms "sheltered" or "unsheltered".
- **Household:** One or more persons occupying a single housing unit (U.S. Census definition). See also "Family".
- **Housing Unit:** An occupied or vacant house, apartment, or a single room (SRO housing), that is intended as separate living quarters. (U.S. Census definition).
- **Infrastructure and Other Public Improvements:** Includes but is not limited to, water and sewer systems, streets, bridges, sidewalks, storm drainage systems, parks and recreation facilities, and fire stations and equipment.
- **Institutions/Institutional:** Group quarters for persons under care or custody. (U.S. Census definition).
- **Large Related:** A household of 5 or more persons that includes at least one person related to the householder by blood, marriage, or adoption.
- **Lead-Based Paint Hazard:** Any condition that causes exposure to lead from lead-contaminated dust, lead-contaminated soil, lead-contaminated paint, that is deteriorated or present in accessible surfaces, friction surfaces, or impact surfaces, that would result in adverse human health effects as established by the appropriate Federal agency. (Residential Lead-Based Paint Hazard Reduction Act of 1992 definition).
- **LIHTC:** (Federal) Low Income Housing Tax Credit.
- **Lower-Income:** Households whose total income does not exceed eighty percent (80%) of the median income for the area, as determined by HUD with adjustments for family size
NOTE: HUD income limits are updated annually and are available from local HUD offices.
- **Median Family Income (MFI):** The household income amount in a statistical area (Spokane County) that represents the dollar amount that falls between an equal number of lower and higher incomes. HUD usually revises the Spokane area's median income annually, based upon a variety of economic factors and census data. As of March 19, 2009, the area median income for a household of 4 persons is \$60,200.
- **Middle Income:** Households whose incomes are between eighty-one percent (85%) and ninety-five percent (95%) of the median income for the area, as determined by HUD, with adjustments for family size.
- **Minority Persons:** Persons who are Black, Hispanic, Native American, Alaska Natives, Asian, or Pacific Islanders.

- **Persons with Special Needs:** Includes persons who are elderly, frail elderly, developmentally disabled, physically disabled, or victims of domestic violence. Also includes persons who have HIV/AIDS, severe mental illness, or alcohol/substance addictions.
- **Non-Institutional:** Group quarters for persons not under care or custody. (U.S. Census definition used).
- **Occupied Housing Unit:** A housing unit that is the usual place of residence of the occupant(s).
- **Other Household:** A household of one or more persons that does not meet the definition of a Small Related Household, Large Related Household, or Elderly Household.
- **Other Vacant:** Vacant year-round housing units that are not For Rent or For Sale. This category would include Awaiting Occupancy or Held.
- **Over Crowded:** A housing unit containing more than one person per room. (U.S. Census definition).
- **Owner:** A household that owns (holds legal title), the housing unit it occupies. (U.S. Census definition).
- **Physical Defects:** A housing unit lacking complete kitchen or bathroom (U.S. Census definition). Jurisdictions may expand upon the Census definition.
- **Project-Based (Rental) Assistance:** Rental Assistance provided for a project, not for a specific tenant. Tenants receiving project-based rental assistance give up the right to that assistance upon moving from the project.
- **Public Housing CIAP:** Public Housing Comprehensive Improvement Assistance Program.
- **Public Housing MROP:** Public Housing Major Reconstruction of Obsolete Projects.
- **Rent Burden > 30% (Cost Burden):** The extent to which gross rents, including utility costs, exceed thirty percent (30%) of gross income, based on data published by the U.S. Census Bureau.
- **Rent Burden > 50% (Severe Cost burden):** The extent to which gross rents, including utility costs, exceed fifty percent (50%) of gross income, based on data published by the U.S. Census Bureau.
- **Rental Assistance:** Rental assistance payments provided as either project-based rental assistance or tenant-based rental assistance.
- **Renter:** A household that rents the housing unit it occupies, including both units rented for cash, and units occupied without cash payment of rent. (U.S. Census definition).

- **Renter Occupied Unit:** Any occupied housing unit that is not owner occupied, including units rented for cash and those occupied without payment of cash rent.
- **Rural Homelessness Grant Program:** Rural Homeless Housing Assistance Program, which is authorized by Subtitle G, Title IV of the Stewart B. McKinney Homeless Assistance Act.
- **Section 215:** Section 215 of Title II of the National Affordable Housing Act. Section 215 defines "affordable" housing projects under the HOME program.
- **Service Needs:** The particular services identified for special needs populations, which typically may include transportation, personal care, housekeeping, counseling, meals, case management, personal emergency response, and other services to prevent premature institutionalization and/or assist individuals to continue living independently.
- **Severe Mental Illness:** A serious and persistent mental or emotional impairment that significantly limits a person's ability to live independently.
- **Sheltered:** Families and persons whose primary nighttime residence is a supervised publicly or privately operated shelter, including emergency shelters, transitional housing for the homeless, domestic violence shelters, residential shelters for runaway and homeless youth, and any hotel/motel/apartment voucher arrangement paid because the person is homeless. This term does not include persons living doubled up or in overcrowded or substandard conventional housing. Any facilities offering permanent housing are not shelters, nor are its residents homeless.
- **Small Related:** A household of 2 to 4 persons that includes at least one person related to the householder by birth, marriage, or adoption.
- **Substandard Condition and not Suitable for Rehab:** By local definition, dwelling units that are in such poor conditions to be neither structurally nor financially feasible for rehabilitation.
- **Substandard Condition but Suitable for Rehab:** By local definition, dwelling units that do not meet standard conditions but are both financially and structurally feasible for rehabilitation. This does not include units that require only cosmetic work, correction, or minor livability problems or maintenance work. The jurisdiction must define this term (i.e., standard condition, financially and structurally feasible for rehab), and include this definition in the Appendix (Glossary of Terms) portion of its CHAS submission.
- **Substantial Rehabilitation:** Rehabilitation of residential property at an average cost for the project in excess of \$25,000 per dwelling unit.
- **Supportive Housing:** Housing, including Housing Units and Group Quarters, which have supportive environments and includes a planned service component.

- **Supportive Service Need in FSS Plan:** The plan that PHAs administering a Family self-sufficiency program are required to develop to identify the services they will provide to participating families and the source of funding for those services. The supportive services may include child care, transportation, remedial education, education for completion of secondary or post-secondary schooling, job training, preparation and parenting skills, money management and household management, counseling in homeownership, job development and placement, follow-up assistance after job placement, and other appropriate services.
- **Supportive Services:** Services provided to persons for the purpose of facilitating a quality, independent lifestyle. Some examples are case management, medical or psychological counseling and supervision, childcare, transportation, and job training.
- **Tenant-Based Rental Assistance:** A form of rental assistance in which the assisted tenant may move from a dwelling unit and still retain a claim for continued assistance. The assistance is provided for the tenant, not for the project.
- **Total Vacant Housing Units:** Unoccupied year round housing units. (U.S. Census definition).
- **Unsheltered:** Families and individuals whose primary nighttime residence is a public or private place not designed for, or ordinarily used as a regular sleeping accommodation for human beings (e.g., streets, parks, alleys).
- **Vacant Awaiting Occupancy or Held:** Vacant year round housing units that have been rented or sold, and are currently awaiting occupancy, and vacant year round housing units that are held by owners or renters for occasional use. (U.S. Census definition).
- **Vacant Housing Unit:** Unoccupied year-round housing units that are available or intended for occupancy at any time during the year.
- **Very Low-Income:** A member of a household who's (the households) income does not exceed fifty percent (50%) of the median Spokane area income determined annually by HUD, with adjustments for family size.
- **Year Round Housing Units:** Occupied and vacant housing units intended for year round use. (U.S. Census definition). Housing units for seasonal or migratory use are excluded.

Acronym	Definition	Acronym	Definition
A&D	Admission and Discharge	AIDS	Acquired Immunodeficiency Syndrome
A&R	Assurances and Representations	ALOS	Average Length of Stay
AA	Alcoholics Anonymous	ALTCEW	Aging and Long-Term Care of Eastern Washington
AAA	Area Agencies on Aging	AMSR	Assessing and Managing Suicide Risk
AAG	Assistant Attorney General	ANR	Awards and Revenue
ABD	Aged, Blind, and Disabled	ANR	Adult Nursing Relationship
ABHS	American Behavioral Health Systems, Inc.	APA	American Psychological Association
ACH	Accountable Communities of Health	APEX	Diagnostic and Stabilization Residential Program (children)
ACHS	Association of County Human Services	APR	Annual Performance Ratings
ACO	Accountable Care Organization	APS	Adult Protective Services
ACS	Access to Care Standards	APU	Adult Psychiatric Unit
ACS	Adult Consumer Subcommittee	ARNP	Advanced Registered Nurse Practitioner
ADA	Americans with Disabilities Act	ARRA	American Recovery and Reinvestment Act
ADATSA	Alcoholism and Drug Addiction Treatment and Support Act	ARRC	Adult Residential Rehabilitation Center
ADD	Attention Deficit Disorder	ARTF	Adult Residential Treatment Facility
ADEPT	Alcohol Drug Education Prevention and Treatment	ARTP	Adult Residential Treatment Program
ADHD	Attention Deficit Hyperactive Disorder	ARY	At Risk Youth
ADIS	Alcohol and other Drug Information School	ASAM	American Society of Addiction Medicine
ADSA	Aging & Disabilities Services Administration	ASO	Administrative Services Organization
AED	Automatic External Defibrillator	BARS	Budget, Accounting, and Reporting System
AFH	Adult Family Home	BBA	Balanced Budget Act
AG	Attorney General		
AHTF	Affordable Housing Trust Fund		
AI/AN	American Indian/Alaska Native		

Acronym	Definition	Acronym	Definition
BBP	Blood Borne Pathogen	CCP	Consumer Consultation Panel
BEST	Behavioral Education Skills Training	CCR	Central Contractor Registry
BHAS	Behavioral Health Agency	CCS	Community Colleges of Spokane
BHAS	Behavioral Health Assessment Solution	CD	Chemical Dependency (see also SUD)
BHO	Behavioral Health Organization	CDBG	Community Development Block Grant
BHO/ASO	Behavioral Healthcare Options / Administrative Services Organization	CDC	Chemical Dependency Counselor
BHSIA	Behavioral Health and Service Integration Administration (DSHS)	CDDA	Chemical Dependency Disposition Alternative
BHT	Better Health Together, Inc.	CDP	Chemical Dependency Professional
BLDG	Building	CDPT	Chemical Dependency Professional Trainee
BOCC	Board of County Commissioners	CDS	Child Development Services
BRI	Brief Risk Intervention	CEO	Chief Executive Officer
BX	Behavior	CFC	Caseload Forecast Council
CA	Children's Administration (DSHS)	CFDA	Catalog of Federal Domestic Assistance
CA	Community Access (Developmental Disabilities Program Contracted Service)	CFO	Chief Financial Officer
CAPA	Community Aquifer Protection Assistance (HCD Division)	CFR	Code of Federal Regulations
CAPA	Childbirth and Parenting Alone	CGAS	Children's Global Assessment Scale
CARE	Comprehensive Assessment Reporting Evaluation	CHADD	Children with Attention Deficit Disorder
CA-REUNITE	Children's Administration Families in Reunification	CHARS	Comprehensive Hospital Abstract Reporting System
CBC	Criminal Background Check	CHAS	Community Health Association Spokane
CCC	Catholic Charities Counseling	CHDO	Community Housing Development Organization
CCF	Congregate Care Facility (Boarding Home)	CHG	Consolidated Homeless Grant
CCISC	Comprehensive, Continuous, Integrated System of Care (Model)	CHHGP	Consolidated Homeless Housing Grant Program

Acronym	Definition	Acronym	Definition
CHHS	Community Housing and Human Services	COBRA	Consolidated Omnibus Budget Reconciliation Act
CHINS	Child in Need of Services = Process for the Becca Bill	CoC	Continuum of Care
CHPW	Community Health Plan of Washington	COD	Co-occurring Disorders
CHS	Children's Home Society of Washington	COE	Center of Excellence
CI	Counselor Intern	COPEs	Community Options Program Entry System
CIAP	Community Integration Assistance Program	CORD	Coalition of Responsible Disabled
CIS	Computer Information System	CORR	Correction
CIT	Crisis Intervention Team or Training	COS	Consumer Outcomes Survey
CJTA	Criminal Justice Treatment Account	CPC	Certified Peer Counselor
CLAS	Culturally and Linguistically Appropriate Services	CPD	Community Planning & Development
CLIP	Children's Long-term Inpatient Program	CPS	Child Protective Service
CM	Case Manager and Case Management	CPT	Current Procedural Terminology
CME	Community Minded Enterprises	CPT	Community Prevention Training
CMHA	Community Mental Health Agency	CQI	Continuous Quality Improvement
CMHP	Comprehensive Mental Health Plan	CR	Conditional Release
CMHS	Center for Mental Health Services	CRC	Crisis Residential Center
CMIS	Case Management Information System	CRM	Case Resource Manager
CMS	Center for Medicare and Medicaid Services	CSAT	Center for Substance Abuse Treatment
CMS	Commerce Contract Management System	CSB	Community Services Building
COB	Close of Business	CSHCD	Community Services, Housing, and Community Development Department
		CSO	Community Services Office (DSHS)
		CST	Competency to Stand Trial
		CSTC	Child Study and Treatment Center
		CTI	Children's Transition Initiative
		CTP	Community Transformation Partnership

Acronym	Definition	Acronym	Definition
CTSS	Children's Treatment and Services Subcommittee	DOC	Department of Corrections (State of Washington)
CWS	Child Welfare Services	DOC	Department of Commerce (State of Washington)
DARE	Drug Abuse Resistance Education	DOH	Department of Health (counselor registration) (State of Washington)
DARTS	Drugs/Alcohol Reporting Treatment System	DOS	Date of Stay
DBA	Doing Business As	DOSA	Drug Offender Sentencing Alternative
DBHR	Division of Behavioral Health and Recovery (DSHS)	DPBHJP	Univ of WA Division of Public Behavioral Health & Justice Policy
DBSA	Depression, Bipolar, Schizophrenic Association	DRW	Disability Rights of Washington
DCCW	Data Consistency & Completeness Workgroup	DSHS	Department of Social and Health Services (State of Washington)
DCDS	Designated Chemical Dependency Professional	DSM-V	Diagnostic and Statistical Manual (5th edition)
DCFS	Division of Children and Family Services (DSHS)	DUI	Driving Under the Influence
DCWW	Direct Care Worker Wage	DVR	Division of Vocational Rehabilitation
DD	Developmental Disabilities	DWI	Driving While Intoxicated
DDA	Developmental Disabilities Administration	DX	Diagnosis
DDAB	Developmental Disabilities Advisory Board	E&T	Evaluation and Treatment Facility
DEL	Department of Early Learning (State of Washington)	EBLL	Elevated Blood Lead Levels
DEP	Detox Enhancement Program	EBP	Evidence Based Practices
DETOX	Detoxification	ECCO	East Central Community Organization
DIG	Data Infrastructure Grant	ECF	Enhanced Care Facility
DJR	Division of Juvenile Rehabilitation aka JRA - JR Admin	ECS	Expanded Community Services
DL	Disability Lifeline	ED	Emergency Department
DM	Diagnosis Management	EDI	Electronic Data Interchange
DMHP	Designated Mental Health Professional	EDV	Encounter Data Validation
		EFH	Ending Family Homelessness
		EHF	Empire Health Foundation

Acronym	Definition	Acronym	Definition
EHR	Electronic Health Record	FGS	Fiscal Grant Specialist
EHS	Early Head Start	FIN	Family Impact Network
EIS	Early Intervention Services	FMLA	Family Medical Leave Act
ENSO	Envisioning Solutions	FOCIS	Family Outreach Crisis Intervention Services
EPSDT	Early Periodic Screening, Diagnosis & Treatment	FQHC	Federally Qualified Healthcare Center
EQRO	External Quality Review Organization	FRS	Family Reconciliation Services
ESD	Employment Security Division (State of Washington)	FSAE	Fetal Substance Abuse Effect
ESG	Emergency Solutions Grant	FSAS	Fetal Substance Abuse Syndrome
ESH	Eastern State Hospital	FSRS	Federal Sub Award Reporting System
ESIT	Early Support for Infants & Toddlers	FTE	Full-Time Equivalent or Full-Time Employee
EXP	Expenditure	FYSPRT	Family Youth System Partner Round Table
EYS	Excelsior Youth Center	GAAP	Generally Accepted Accounting Principles
F&A	Fraud & Abuse	GAF	Global Assessment of Functioning
FAE	Fetal Alcohol Effect	GAIN-SS	Global Appraisal of Individual Needs - Short Screener
FYSPRT	Family Youth System Partner Round Table	GAO	Government Accountability Office
FAQ	Frequently Asked Questions	GFOA	Governmental Finance Officers Association
FAS	Fetal Alcohol Syndrome	GIA	Grant-in-Aid
FBG	Federal Block Grant	GMAP	Government Management Accountability and Performance
FBH	Frontier Behavioral Health	GPRA	Government Performance and Results Act
FBO	Faith Based Organization	GSA	General Services Administration
FCA	False Claims Act	GSI	Greater Spokane Incorporated
FCFH	First Call for Help	GSSAC	Greater Spokane Substance Abuse Council
FCR	Family Care Resources		
FFATA	Federal Funding Accountability and Transparency Act		
FFS	Fee-for-Service		

Acronym	Definition	Acronym	Definition
HARP	Health Administration Responsibility Project	HIE	Health Information Exchange
HASAP	Hepatitis, AIDS, Substance Abuse Program	HIO	Health Information Organization
HCA	Health Care Authority	HIPAA	Health Insurance Portability and Accountability Act
HCCA	Health Care Compliance Association	HIT	Health Information Technology
HCD	Housing and Community Development	HIV	Human Immunodeficiency Virus
HCDAC	Housing and Community Development Advisory Committee	HL7N	The Healing Lodge of the Seven Nations
HCFA	Health Care Financing Administration	HMH	Habilitative Mental Health
HCHN	Health Care for the Homeless Network	HMIS	Homeless Management Information System
HCHV	Health Care for Homeless Veterans	HMO	Health Maintenance Organization
HCPCS	Healthcare Common Procedure Coding System	HO	Healthy Options
HCR	Healthcare Reform	HOME	Home Investment Partnerships Program
HCS	Home and Community Services	HOPWA	Housing Opportunities for Persons with AIDS
HDX	Homeless Data Exchange	HPRP	Homelessness Prevention and Rapid-Rehousing Program
HEARTH	Homeless Emergency Assistance and Rapid Transition to Housing	HQS	Housing Quality Standards
HEDIS	Healthcare Effectiveness Data and Information Set	HR	Human Resources
HEN	Housing and Essential Needs	HS	Human Services
HERA	Housing and Economic Recovery Act of 2008	HSSA	Health and Social Services Authority
HFCA	Homeless Family Coordinated Assessment	HTF	Housing Trust Fund
HHOT	Health Housing Outreach Team	HUD	Housing and Urban Development
HHS	Department of Health & Human Services (Federal Agency)	HUG	High Utilizer Group
HIC	Housing Inventory Chart	HVRP	Homeless Veterans Reintegration Program
		HWD	Healthcare for Workers with Disabilities
		IAC	Inter - Agency Committee (Human Services)

Acronym	Definition	Acronym	Definition
IAC	Interagency Committee to End Homelessness	IST	Interagency Staffing Team (County level)
ICCD	International Community Clubhouse Development	IT	Information Technology
ICD-10	International Statistical Classification of Diseases and Related Health Problems, Tenth Edition	ITA	Involuntary Treatment Act
ICOS	Integrated Co-Occurring Services	ITC	Individualized and Tailored Care (State level)
IDA	Individual Development Account	ITN	Infant Toddler Network
IDEA	Individuals with Disabilities Education Act	ITP	Involuntary Treatment Plan
IDG	Implementation & Design Group	IVDU	Intravenous Drug User
IDIS	Integrated Disbursement and Information System	JAG	Justice Assistance Grant
IEP	Individualized Education Plan	JCS	Juvenile Court Services (Juvenile Detention)
IFD	Institute for Family Development	JJRA	Juvenile Justice and Rehabilitation Administration
IG	Inspector General	JLARC	Joint Legislative Audit & Review Committee
IHP	Individual Habilitation Plan	JRA	Juvenile Rehabilitation Administration
IMD	Institution for Mental Diseases	JV	Journal Voucher
IOP	Intensive Outpatient	KAWASA	Korean American Women's Assn of the Spokane Area
IP	Inpatient	LGFS	Local Government Financial System
IRWE	Impaired Related Work Experiences	LOC	Level of Care
IS	Information Systems	LOS	Length of Stay
ISD	Information Systems Department (Spokane County)	LOU	Legal Offender Unit
ISDEC	Information Systems & Data Evaluation Committee	LRA	Least Restrictive Alternative or Less Restrictive Alternative
ISP	Individual Support Plan	LSS	Lutheran Social Services
ISSD	Information Systems Services Division (Controls the DSHS Main Site)	M&O	Maintenance & Operation
		MAA	Medical Assistance Administration
		MAM	Medicaid Administrative Match

Acronym	Definition	Acronym	Definition
MAP	Multi-agency Adolescent Program (a SPS program)	MOU	Memorandum of Understanding
MAT	Multi-Agency Treatment	MPA	Medicaid Purchasing Administration
MCAT	Mobile Crisis Assertive Treatment (FBH Program)	MPC	Medicaid Personal Care
MCAT	Mobile Community Assertive Treatment (FBH Program)	MRT	Moral Reconciliation Therapy (DSHS Service)
MCO	Managed Care Organization	MSC	Medical Service Corporation
MDT	Multidisciplinary Team	MSW	Master of Social Work
MH	Mental Health	MTCC	Medicaid Treatment Child Care
MHAB	Mental Health Advisory Board	NAMI	National Alliance on Mental Illness
MHBG	Mental Health Block Grant	NASMHPD	National Association of State Mental Health Program Directors
MHCP	Mental Health Care Provider	NATIVE	N.A.T.I.V.E. Project
MHP	Mental Health Professional	NEWACS	Northeast Washington Alliance Counseling Services
MHPAC	Mental Health Planning & Advisory Council	NEWTA	North East Washington Treatment Alternatives
MHRE	Mental Health Recovery Education	NFC	New Freedom Commission
MHSIP	Mental Health Statistics Improvement Program	NHCC	New Horizons Care Center
MHTF	Mental Health Task Force	NHCS	New Horizons Counseling Services
MHTG	Mental Health Transformation Grant	NIMH	National Institute of Mental Health
MHTP	Mental Health Transformation Project	NOA	Notice of Action
MI	Mentally Ill	NOD	Notice of Determination
MIO	Mentally Ill Offenders	NOS	No Other Specified
MIS	Management Information System	NPI	National Provider Identifier
MLK	Martin Luther King, Jr. Family Outreach Center	NRA	National Rehabilitation Association
MMIS	Medicaid Management Information System	NRI	NASMHPD Research Institute
MOE	Maintenance of Effort	NSA	Necessary Supplemental Accommodation
MOP	Month of Payment	NSP	Neighborhood Stabilization Program
		NWFHA	Northwest Fair Housing Alliance

Acronym	Definition	Acronym	Definition
OBHC	Okanogan Behavioral Health	PAVE	Partners for Action Voices for Employment
OBRA	Omnibus Budget Reconciliation Act	PBM	Pharmacy Benefit Managers
OCA	Office of Consumer Affairs	PCCA	Psychiatric Center for Children and Adolescents
OCD	Obsessive Compulsive Disorder	PCCM	Primary Care Case Management
OCP	Office of Consumer Partnerships	PCG	Public Consultation Group
OCR	Office of Civil Rights	PCIT	Parent-Child Interaction Therapy
ODD	Oppositional Defiant Disorder	PCN	Process Control Number
OFM	Office of Financial Management	PCP	Primary Care Provider
OIG	Office of Inspector General	PCE	Pioneer Center East
OMB	Office of Management and Budget	PDD	Pervasive Developmental Disorder
OMBUDS	Ombudsman	PDF	Portable Document Format
OP	Outpatient	PFC	Partners with Families and Children
ORCS	Offender Re-entry Community Safety (formerly DMIO)	PFS	Passages Family Support
OSPI	Office of Superintendent of Public Instruction	PHI	Protected Health Information
OST	Opiate Substitute Treatment	PHP	Prepaid Health Plan
OTP	Opiate Treatment Program	PHS	Pioneer Human Services
P 1	Provider One	PI	Performance Indicator
P&P	Policy & Procedures	PIHP	Prepaid Inpatient Health Plan
PA	Public Assistance	PIP	Performance Improvement Project
PACE	People Accessing Careers and Education (Community Colleges of Spokane)	PO	Probation Officer
PACT	Program for Assertive Community Treatment	POCCS	Pend Oreille County Counseling Service
PAHP	Prepaid Ambulatory Health Plan	POS	Point of Sale
PASARR	Pre-Admission Screening & Annual Resident Review (DSHS)	PPACA	Patient Protection and Affordable Care Act
PASS	Plan for Achieving Self Support	PPW	Pregnant and Post-partum Women
PATH	Programs to Aid in the Transition from Homelessness	PREV	Substance Abuse Prevention Program

Acronym	Definition	Acronym	Definition
PSHMC	Providence Sacred Heart Medical Center	RHA	Regional Healthcare Alliance
PTSD	Post-Traumatic Stress Disorder	RHC	Residential Habilitation Center
QA	Quality Assurance	RINA	Resource Inventory and Needs Assessment
QCDC	Qualified Chemical Dependency Counselor	RMS	Resource Management Services
QI	Quality Improvement	RN	Registered Nurse
QIT	Quality Improvement Team	ROI	Release of Information
QMP	Quality Management Plan	RRP	Rapid Re-Housing Program
QRT	Quality Review Team (WAC 388 - 865 -0282)	RSN	Regional Support Network
QSOA	Qualified Service Organization Agreement	RSS	Recovery Support Specialist
R&E	Revenue & Expenditure	RTF	Residential Treatment Facility
RAC	Recipient Aid Category (Provider One Payments)	Rx	Prescription
RAIO	Recognized American Indian Organization	SA	Substance Abuse
RCW	Revised Code of Washington	SAAB	Substance Abuse Advisory Board
RDA	Research & Data Analysis Division	SABG	Substance Abuse Block Grant
REACH	Racial and Ethnic Approaches to Community Health (CDC Program)	SAFE WA	Statewide Action for Family Empowerment of Washington
REACH	Recover Enhanced by Access to Comprehensive Healthcare	SAM	System for Award Management
REI / HP	Re-Entry Initiative and Homeless Prevention	SAMHSA	Substance Abuse & Mental Health Services Administration
RENEW	Restoring Essential Needs for Everyday Wellness	SAMI	Spokane Alliance for the Mentally Ill
REV	Revenue	SAN	Spokane Aids Network
RFA	Request for Application	SAO	State Auditor's Office
RFI	Request for Information	SAPT	Substance Abuse Prevention and Treatment
RFP	Request for Proposal	SAW	Secure Access Washington
RFQ	Request for Qualifications	SBC	Single Bed Certification
		SBD	Serious Behavioral Disturbance
		SCAN	Spokane Child Abuse & Neglect Center

Acronym	Definition	Acronym	Definition
SCC	Special Commitment Center	SPARC	Spokane Addiction Recovery Center
SCHIP	State Children's Health Insurance Program	SPDAT	Service Prioritization Decision Assistance Tool
SCMHC	Spokane Community Mental Health Center	SRHD	Spokane Regional Health District Treatment Services
SCOA	Special Council on Aging	SSA	Social Security Administration
SCRBHO	Spokane County Regional Behavioral Health Organization	SSDI	Social Security Disability Insurance
SCRSN	Spokane County Regional Support Network	SSI	Supplemental Security Income
SCSC	Spokane County Superior Court	ST	Sales Tax
SED	Serious Emotional Disorder	STARS	Spokane Treatment and Recovery Services (formerly Community Detox Services of Spokane)
SEER	Supported Education and Employment Enhancing Rehabilitation	START	Starting Treatment at the Right Time
SERI	Service Encounter Reporting Instructions	STEPPS	Substance Treatment, Education, Prevention Program
SHMC	Sacred Heart Medical Center (Providence)	STI	System Transformation Initiative
SLIHC	Spokane Low Income Housing Consortium	SUD	Substance Use Disorder
SLP	Supportive Living Program	TB	Tuberculosis
SMH	Spokane Mental Health	TANF	Temporary Assistance to Needy Families
SMHA	Spokane Mental Health Alliance (Subcontractors)	TARGET	Mental Health and SA Database
SMI	Serious Mental Illness	TASC	Treatment Alternatives for Street Crime
SNAP	Spokane Neighborhood Action Partners	TDD	Telecommunications Device for the Deaf
SNF	Skilled Nursing Facility	TEP	Transitional Employment Program
SOAR	SSI/SSDI Outreach Access and Recovery	TFCBT	Trauma Focused Cognitive Behavioral Therapy
SOC	System of Care	Title XIX	Medicaid aka Title 19 Funding
SOW	Statement of Work	TLC	Transitional Living Center
		TPA	Trading Partner Agreement

Acronym	Definition	Acronym	Definition
TTY	Text Telephone	WDVA	Washington State Department of Veterans Affairs
TWG	Transformation Work Group	WFOA	Washington Finance Officers Association
Tx	Treatment	WHEN	Washington Health Empowerment Network
TXIX	Title 19 (Medicaid)	WIC	Women, Infant, Children
TYPACT	Transition Youth Program of Assertive Community Treatment	WIMHRT	Washington Institute for MH Research and Training
UA	Urinalysis	WIMP	Washington Medicaid Integration Partnership
UBH	United Behavioral Health	WISE	Washington Initiative for Supported Employment
UM	Utilization Management	WiSe	Wraparound with Intensive Services
UMQ	Utilization Management and Quality Assurance	WPAS	Washington Protection and Advocacy Services
VIP	Veterans Incarcerated Program	WRAP	Wellness Recovery Action Planning
VOA	Volunteers of America	WSAC	Washington State Association of Counties
WAC	Washington Administrative Code	WSH	Western State Hospital
WACDMHP	WA Assn. County Designated MH Professionals	WSHFC	Washington State Housing Finance Commission
WACO	Washington Association of County Officials	YFA	Youth Family Adult Connections
WAMI	Washington Alliance for Mentally Ill	YNA	Youth in Action
WA-PACT	Washington Program for Assertive Community Treatment (also called PACT)	YNT	Youth in Transition
WASPC	Washington Association of Sheriffs and Police Chiefs		
WCCC	West Central Community Center		