

 <p><b>SPOKANE COUNTY</b> Regional Support Network Prepaid Inpatient Health Plan</p>	Policy Title: <p style="text-align: center;"><b>Recovery and Resiliency</b></p>		Policy # <p style="text-align: center;"><b>AD-3</b></p>
	Signature: <p style="text-align: center;">Signature on file</p>	Revised:	
	Christine Barada, Director Community Services, Housing and Community Development	Reviewed: 8/30/07	
	Signature Date: 8/30/07	Signing by authority of Res. No. 2007-0038	

Applies to:

Internal  External

### References

RCW 71.24.015

### Scope

SCRSN/PIHP and its contracted providers.

### Policy

SCRSN and its contractors shall provide a full range of services designed from a recovery oriented perspective. This perspective is based on a consumer driven mental health system and a recovery model focusing on strength-based concepts and the provision of responsive, effective and improved services throughout the network.

### Procedures/Mechanisms

SCRSN and contractors shall provide services and interventions that are strength based and promote recovery principles and values.

1. SCRSN and its contractors will collaborate with other systems to meet the needs of the consumer.
  - 1.1 Data collection and analysis includes information which focus upon typical parameters of resiliency and recovery including, but not limited to the following indicators:
    - 1.1.1 Decrease of hospitalization of mental health consumers, both admissions to hospitals and length of courses of inpatient stay;
    - 1.1.2 Decrease of incarceration of mental health consumers, both enrolled consumers and non-enrolled prospective consumers;
    - 1.1.3 Decrease in homelessness;
    - 1.1.4 Facilitate the movement of consumers from more restrictive to less restrictive treatment and residential settings;

1.1.5 Increase employment, and other productive daily activities;

1.1.6 Increase education and other training opportunities.

1.2 SCRSN network providers shall participate in:

1.2.1 Trainings, distribution of literature and performance indicator projects focusing on recovery and resiliency.

1.2.2 Encourage use of peer to peer models in the system of care and monitor for such via contractual requirements.

1.3 SCRSN system of care will work with consumers to identify those areas in which they have passion; in this regard, providers will seek to serve consumers from a recovery model, including addressing issues of housing, employment, schooling, socializing, spirituality issues and health care.

1.4 SCRSN and contractors shall assure that consumer will be involved in their care planning.

**Monitoring**

This policy will be monitored through the annual contracted provider monitoring, with the appropriate recommendations, findings and/or corrective actions required in performance improvement projects.