

 <p>SPOKANE COUNTY Regional Support Network Prepaid Inpatient Health Plan</p>	Policy Title: Provider Linkages and Coordination		Policy # CS-15
	Signature: Signature on file	Revised: 8/31/07	
	Christine Barada, Director Community Services, Housing and Community Development	Reviewed: 9/12/07	
	Signature Date: 9/12/07	Signing by authority of Res. No. 2007-0038	

Applies to:

Internal External

References

Washington Administrative Code 388-865-200

Scope

SCRSN/PIHP and its contracted providers.

Policy

SCRSN/PIHP and its contracted providers will utilize coordination and linkage to facilitate seamless service delivery to consumers throughout the system of care.

Procedures/Mechanisms

System of Care Interface

1. SCRSN/PIHP network providers shall coordinate with the SCRSN or its designee the ancillary service systems, housing and residential providers, substance abuse providers, primary care medical providers, state and local community agencies, criminal justice facilities, homeless services, minority community agencies, schools, third party payers, DDD, DOC, Detox and any other community agency.
 - 1.1 Providers will furnish information regarding local services and referrals to consumer who are in need of such information.
 - 1.2 All coordination and linkage will comply with SCRSN/PIHP policies regarding HIPAA and any internal HIPAA policies.
2. SCRSN/PIHP network providers shall document all coordination efforts on behalf of SCRSN enrolled consumers.
3. SCRSN/PIHP network providers will participate, upon request, in coordination planning with SCRSN/PIHP or its designee.

Monitoring

This policy will be monitored through the annual contracted provider monitoring, with the appropriate recommendations, findings and/or corrective actions required in performance improvement projects.